

2018-2020

*Shasta School of Cosmetology*



678 North Market Street  
Redding CA 96003  
(530) 243-7990  
[www.ShastaSchoolofCosmetology.com](http://www.ShastaSchoolofCosmetology.com)  
2018-2020

**AS A PROSPECTIVE STUDENT:**

You are encouraged to review this catalog prior to signing an enrollment agreement. You are also encouraged to review the School Performance Fact Sheet which must be provided to you prior to signing an enrollment agreement.

Any questions a student may have regarding this catalog that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at:

Physical Address: 1747 N Market St, Ste 225 Sacto, CA 95834  
Mailing Address: PO Box 980818, West Sacramento, CA 95798-0818  
Phone: 1(888)370-7589 FAX (916)263-1897  
Website: [www.bppe.ca.gov](http://www.bppe.ca.gov)

SHASTA SCHOOL OF COSMETOLOGY  
678 North Market St Redding, CA 96003  
Phone (530) 243-7990/(530) 243-7991  
July 1, 2018-June 30, 2020  
Revised & Effective January 2, 2020

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# APPROVAL DISCLOSURE STATEMENT

Shasta School of Cosmetology is located at 678 N. Market St. Redding, CA 96003 and was granted institutional approval from the Bureau for Private Postsecondary Education and Board of Barbering and Cosmetology pursuant to California Education Code Section 94802. The Board's approval to operate means compliance with minimum state standards and does not imply any endorsement or recommendations by the State. Approved is/are the following course/courses:

DICTIONARY OF OCCUPATIONAL	CIP CODE
Cosmetology - 1600 hours	12.0401
Barbering - 1500 hours	12.0402
Manicuring - 400 hours	12.0410
Esthetician - 600 hours	12.0409
Barber Cross-Over - 200 hours	12.0402

Instruction is in residence with facility occupancy level accommodating 138 students at any one time: 100 Cosmetology/Barbering/Barber Cross-Over students, 12 Manicuring students, and 18 Esthetician students.

California statute requires that a student, who successfully completes a course of study, be awarded an appropriate diploma or certificate verifying the fact. This institution awards a diploma. Prospective enrollees are required to visit the physical facilities of the school and to discuss personal educational and occupational plans with school administrative personnel prior to enrolling or signing enrollment agreements. This school currently has available sponsored programs, government or otherwise, to provide grants or to pay for portions of tuition and fees. They are as follows:

Regional Occupational Program ~ Siskiyou Training & Employment Program ~  
Smart Business Resource Center ~ Veterans Administration ~ State Department of  
Rehabilitation ~ Social Security Administration ~ Bureau of Indian Affairs ~  
Department of Education ~ Health Education and Welfare.

In consideration of the Regional Occupation Program (ROP), this program is not a part of the licensing process of the Board of Barbering and Cosmetology program. The Cosmetology program sets minimum standards for your program of studies and minimum number of classes or class hours or minimum criteria necessary for licensure.

Persons seeking to resolve problems or complaints should first contact the instructor in charge. Requests for further action may be made to David Hambelton, Director. A student or any member of the public may file a complaint about this institution with the Bureau for Private Post-Secondary Education by calling 1-888-370-7589 or by completing a complaint form, which can be obtained on the bureau's Internet web site at [www.bppe.ca.gov](http://www.bppe.ca.gov). All information in the content of this school's catalog is current and correct and is so certified as true by David Hambelton.



## Mission Statement

The Mission of Shasta School of Cosmetology  
is to provide a safe and exciting  
educational environment that  
is learner-centered and discovery-oriented.

To equip graduates to successfully the pass  
State licensure exam.

To offer placement services for students  
that they may obtain employment in  
entry-level positions leading toward a successful  
career in the field of Cosmetology, Barbering, Manicuring,  
Esthetician or related career path.

# GENERAL INFORMATION

## HISTORY

Shasta School of Cosmetology was established to provide quality education in the field of beauty and cosmetology. Shasta School of Cosmetology has been owned by Hambelton Beauty Colleges, Inc. since 1973. The school has been in the Hambelton family for 45 years.

## ADMINISTRATION

Shasta School of Cosmetology is a private institution owned by Hambelton Beauty Colleges, Inc.

## APPROVALS

“Approval to operate” means compliance with minimum state standards as set forth in the Education Code and does not imply an endorsement or recommendation by the state or by the Bureau.

Shasta School of Cosmetology, a private institution, is “licensed to operate” by both:

Bureau for Private Postsecondary Education AND	The Board of Barbering and Cosmetology
1747 N Market St, Ste 225 Sacto, CA 95834	P.O. Box 944226
PO Box 980818, W Sacramento, CA 95798-0818	Sacramento, CA 94244-2260
PHN (888)370-7589 FAX (916)263-1897	PHN (800)952-5210

Shasta School of Cosmetology is accredited by:

National Accrediting Commission of Career Arts and Sciences  
3015 Colvin Street  
Alexandria, VA 22314  
(703) 600-7600

In accordance with CEC§94909(a) (16): The National Accrediting Commission of Career Arts & Sciences is recognized by the U.S. Department of Education as a national agency for the institutional accreditation of postsecondary schools and departments of cosmetology arts and sciences, and massage therapy.

In accordance with NAACAS policy on Advertising: The National Accrediting Commission of Career Arts & Sciences is recognized by the United States Department of Education as a national accrediting agency for postsecondary schools and departments of cosmetology arts and sciences and massage therapy.

Please Note: Accreditation documentation is available for review upon request.

Shasta School of Cosmetology is recognized as an eligible institution to participate in Federal Financial Aid Programs by:

The United States Department of Education  
400 Maryland Avenue, SW  
Washington, D.C. 20203

Shasta School of Cosmetology is approved for the training of veterans and eligible persons under Title 38 of U.S. Code by:

California State Approving Agency of Veterans Education  
1625 North Market Blvd Suite 209  
Sacramento, CA 95834

## MEMBERSHIPS - AFFILIATIONS APPROVALS

California Cosmetology Association • American Association of Cosmetology Schools (AACS)  
California Department of Vocational Rehabilitation • U.S. Department of Education, Division of Eligibility • U.S. Veterans Administration • National Foundation of Independent Business  
National Accrediting Commission of Career Arts and Sciences • Redding Chamber of Commerce  
North Valley Employer Advisory Council

## BANKRUPTCY DISCLOSURE NOTICE

Shasta School of Cosmetology has no pending petition for bankruptcy, is not operating as a debtor in possession, has not filed a petition within the preceding five years nor has had a petition in bankruptcy filed against it within the preceding five years that has resulted in reorganization under Chapter 11 of the United States Bankruptcy Code (11 U.S.C. Sec 1101 et seq.).

## ADMINISTRATION BUSINESS HOURS

Career Planning: Applicants may secure information during regular school operating hours. Students may contact administrative office for an appointment. Financial Aid: Applicants or students may secure financial aid information during regular school operating hours. Contact administrative office for an appointment. Job Placement Assistance: Student may secure job placement information during regular school operating hours. Contact the administrative office for an appointment. All Shasta School of Cosmetology administrative offices may be reached at the following:

Phone (530) 243-7990 (530) 243-7991 Fax: (530) 243-0632 EMAIL: [contact@hambeltonbeauty.com](mailto:contact@hambeltonbeauty.com)

## FACULTY/STAFF (Revised May 21, 2019)

The faculty of Shasta School of Cosmetology believes that cosmetology is a continual learning experience; therefore, they attend seminars and classes in professional techniques and teaching methods throughout the year to keep abreast of the latest trends.

<u>NAME</u>	<u>TITLE/CREDENTIALS</u>
David Hambelton - Qualifications:	<i>Director; Instructor</i> CA Teaching Credential#030169048; Cosmetology #KK344710 Esthetician #Z78321; Barber #B101103, Instructor Training Certificate Title IV Certification
Terry Hambelton -	<i>Financial Director</i> Title IV Certification
Carinn Hambelton -	<i>Assistant Director, Instructor</i> Cosmetology #KK440214; Esthetician #Z78244; Instructor Training Certificate
Wendy Jerome -	<i>Financial Aid Administrator</i> Master's in Business Administration; Bachelor of Arts-Accounting Title IV Certification, Teaching Certificate
Lionella Alford -	<i>Instructor</i> Cosmetology #KB56671; CA Teaching Credential
Lori Bokovich -	<i>Instructor - Cosmetology #KK62909</i>
Stacia Brandon -	<i>Instructor - Cosmetology #KK235510, Barber #B 102920</i>
DeazmondPaul Lerner -	<i>Instructor – Cosmetology #KK497625</i>



## **FACILITIES**

Shasta School of Cosmetology is located at 678 North Market Street, Redding, CA 96003. The school occupies a modern building with 6400 square feet of space for classrooms, offices and clinics. Rooms are spacious, well-lit and air conditioned. The school facilities were specifically designed to provide students with an ideal environment for learning the profession of beauty and cosmetology. The college can accommodate 100 cosmetology/barbering/barber cross-over students, 12 manicuring students, and 18 estheticians. All equipment is standard salon equipment and required equipment as per the Board of Barbering & Cosmetology include 60 locking stations, 12 portable manicuring stations, 10 shampoo bowls, 2 stationary esthetician beds + 8 portable esthetician beds, 10 dryer chairs + 1 portable dryer, 4 hand washing stations, 40 student lockers, and 2 barber chairs.

## **STUDENT HOUSING**

Shasta School of Cosmetology does not have dormitory facilities. Housing is available near the institution's facilities. Estimated costs for nearby housing can range anywhere between \$500 and \$1500 per month. This institution takes no responsibility to find or assist in finding potential or current student housing.

## **HEALTH AND PHYSICAL CONSIDERATIONS**

Generally, the professional in the beauty field must be in good physical health because working in this profession requires direct physical contact with the clients. In most aspects of the beauty culture, there is a great deal of standing, walking, pushing, bending and stretching sometimes for long periods of time. A person must consider their own physical limitations in terms of making a career choice that involves extensive training. We promote the acceptance of students with physical limitations or disabilities if such students believe they can fulfill the training demands. If a student, while enrolled, sustains an injury deemed by the college to impair their ability to fulfill all educational requirements, both practical and theoretical, the student may be required to take a Leave of Absence until given a full medical release by their physician.

## **LEARNING DISABILITIES**

If you have any known learning disabilities, please notify Administration prior to enrollment. This will help ensure that you may receive proper attention to complete your course. The school does not provide individual tutoring.

## **STUDENT SERVICES**

Library: Located in the administrative office and the front desk area. The library includes resources such as DVD's, videos, and books.

Computer Room: The computer room is for quiet study and viewing training DVD's. Students are allowed open access to the library and computer room as needed during school hours.

Financial Aid Assistance: Full time staff is available in the administrative office to assist students with financial aid.

## **VACCINATIONS**

Shasta School of Cosmetology requires no information regarding vaccinations from potential students to attend school.

## **SCHEDULES AND CALENDAR** (Revised January 17, 2020)

Classes are scheduled to begin every eight to ten weeks approximately.

For 2020, classes are scheduled to begin on January 14, Feb 18, Mar 3, Mar 24, May 5, Apr 21, Jun 16, Jun 23, Jul 28, Aug 18, Sept 1, Oct 3, and Oct 6. (*Refer to website for more information*)

These dates will be posted on the school website as they draw near. Dates are subject to change. Changes will be posted on the school website as needed. Class schedules are available as follows:

### Cosmetology

1.) Tue-Sat, 8:30am – 5:00pm (8 hrs per day/40 per wk)

**Please note: This schedule is available only to the June Cosmetology class.**

Note: After the freshman portion of the course is complete, adult students may opt to decrease their hours to a 30-hour week. The schedule would then be as follows: Tue-Sat, 8:30a-2:30p (6 hrs per day/30 per wk)

2.) Tue-Sat, 8:30am – 2:30pm (6 hrs per day/30 per wk)

Note: After the freshman portion of the course is complete, the student may opt to add additional hours. The schedule would then be as follows: Tue-Sat, 8:30am-5:00pm (8 hrs per day/40 per wk)

### Barbering

1.) Tue-Sat, 8:30am – 2:30pm (6 hrs per day/30 per wk)

Note: After the freshman portion of the course is complete, the student may opt to add additional hours. The schedule would then be as follows: Tue-Sat, 8:30am-5:00pm (8 hrs per day/40 per wk)

### Barber Cross-Over

Week #1 – Tue + Wed 8:30a – 5:00p

Week #2 – Tue + Wed 8:30a – 5:00p

Week #3 – Minimum one 8-hr/day per week

### Esthetician/Manicuring

Tue, Wed, Thurs 8:30am – 5:00pm (3-8hr days/24 hrs. per week)

Note: After the freshman portion of the course is complete, the student may opt to add additional hours. The schedule options are as follows:

Tue, Wed, Thurs 8:30am-5:00pm + Friday 8:30a-2:30p (3-8hr days + 1-6hr day/30 hrs per week)

Tue, Wed, Thurs 8:30am-5:00pm + Saturday 8:30a-2:30p (3-8hr days + 1-6hr day/30 hrs per week)

Tue, Wed, Thurs 8:30am-5:00pm + Friday 8:30a-5:00p (4-8hr days/32 hrs per week)

Tue, Wed, Thurs 8:30am-5:00pm + Saturday 8:30a-5:00p (4-8hr days/32 hrs per week)

Tuesday-Saturday 8:30a-5:00p (8 hrs per day/40 hrs per wk)

### High School ROP Schedule

1:00pm – 5:00pm Tuesday – Friday (4 hrs per day)

8:30am – 5:00pm Saturday (8 hrs per day)

8:30am – 5:00pm Tuesday – Saturday (during summer/HS holidays)

\*adding or decreasing hours is optional, not required.

\*Only students with an 85% overall attendance record will be allowed to add hours to their schedule.

It is the responsibility of the student to ensure they choose a schedule that will accommodate their needs from beginning to end of enrollment. Schedule changes will only be made under extenuating circumstances and must be approved by the School Director. Students may opt to increase their hours per week upon completing freshman class and if they are financially qualified. Only students with 85% attendance or better will be

approved to add additional hours to their schedules. Schedule changes may not be available due to student population. In the case of size or extenuating circumstances, the school reserves the right to cancel any class deemed necessary.

Entrance into these classes is scheduled according to opening availability. Our classes usually run small for better student-teacher relationships and more thorough freshman instruction. Graduation occurs following the required number of hours and practical operations as specified for each training program.  
Start Dates – available on our website or by contacting admissions office.

The school is closed every Sunday/Monday and the following holidays: New Year's Day, Memorial Day, the week of July 4th, Labor Day, Thanksgiving Day plus the Friday and Saturday following Thanksgiving, and the week of Christmas. Federal law mandates that the School also recognize Constitution Day (September 17) of each year; however, the school is not necessarily closed. A special holiday may be declared for special or emergency reasons.

### **SCHOOL PERFORMANCE FACT SHEET**

Fact Sheet information is posted on our web site at [www.ShastaSchoolofCosmetology.com](http://www.ShastaSchoolofCosmetology.com). Also, a supplemental handout is given to each student prior to signing an enrollment agreement.

### **SOCIAL MEDIA PRIVACY POLICY**

In accordance with Senate Bill 1349, Chapter 619, Statutes 2012, Shasta School of Cosmetology, its employees and any representatives will not request a student, prospective student, or student group to (1) disclose a user name or password for accessing social media; (2) access personal social media in the presence of the institution's employees or representatives; and (3) divulge any personal social media information.

Furthermore, Shasta School of Cosmetology, its employees and any representatives will not suspend, expel, discipline or threaten to take any those actions, or otherwise penalize a student, prospective student, or student group in any way for refusing to comply with a request or demand that violates the aforementioned prohibitions.

Institutions are not prohibited from: (1) exercising rights and obligations to protect against and investigate alleged student misconduct or violations of applicable laws and regulations; or (2) taking any adverse action against a student, prospective student, or student group for any lawful reason.

### **DRUGS/ALCOHOL-FREE WORKPLACE STATEMENT, NOTICE TO ALL STUDENTS AND EMPLOYEES**

1. It is the policy of SHASTA SCHOOL OF COSMETOLOGY (hereafter referred to as "this institution") to maintain a DRUG/ALCOHOL-FREE WORKPLACE. All students and employees are hereby notified that unlawful manufacturing, distribution, dispensing, possession or use of a controlled substance or alcohol is prohibited in this institution. The workplace for this institution is defined in paragraph 2 below.
2. In compliance with the DRUG/ALCOHOL-FREE WORKPLACE ACT OF 1988, this institution's workplace is located at: 678 North Market St., Redding, CA 96003.
3. NON-COMPLIANCE WITH THE TERMS IN PARAGRAPH 1 (above) will result in the following action being taken by this institution:
  - a. TAKING APPROPRIATE PERSONNEL ACTION AGAINST SUCH A STUDENT/EMPLOYEE, UP TO AND INCLUDING TERMINATION.
  - b. REQUIRING SUCH STUDENT/EMPLOYEE TO PARTICIPATE SATISFACTORILY IN A DRUG/ALCOHOL ABUSE ASSISTANCE OR REHABILITATION PROGRAM APPROVED FOR SUCH PURPOSES BY THE FEDERAL, STATE, OR LOCAL HEALTH LAW ENFORCEMENT AGENCY.
4. All students and employees must read, understand and sign the following statements:
  - I understand that as a condition of my enrollment/employment at this institution, I must abide by the terms of paragraph 1 above.

- I must notify Shasta School of Cosmetology of my criminal drug/alcohol statute convictions for a violation occurring in the workplace not later than five days after such conviction.
- I understand that this institution has established a drug/alcohol-free awareness program to inform students and employees about:
  - a. The dangers of drug/alcohol abuse in the workplace
  - b. This institutions policy of maintaining a drug/alcohol-free workplace
  - c. Any available drug counseling, rehabilitation, and student/employee assistance programs and
  - d. The penalties that may be imposed upon students/employees for drug/alcohol abuse violations occurring in the workplace (see paragraph 3 above).

If needed, students shall be referred to:

Shasta County Alcohol/Drug Programs-Outpatient

2640 Breslauer Way Redding, CA 96001 Phn:(530)225-5240 Fax: (530)225-5245

## **POLICY CHANGES**

Shasta School of Cosmetology reserves the right to change these policies and procedures at any time without notice by posting such changes on the college bulletin board.

## **ADMISSION POLICIES**

### **ADMISSION REQUIREMENTS (Cosmetology, Barbering, Esthetician, Manicuring)**

Students are admitted to this institution based upon the following criteria: (a) all applicants must have completed high school (high school diploma, GED or equivalent is acceptable--proof must be provided), (b) must pass an entrance interview prior to enrollment, and (c) must pass a written aptitude test with a 60% or better. An administrative staff member will administer the aptitude test to applicants prior to enrollment. Shasta School of Cosmetology does not offer ability-to-benefit admission. High school students interested in enrollment are to contact their high school career specialist for admissions information.

### **ADMISSION REQUIREMENTS (Barber Crossover)**

- (a) must provide proof of having completed 1600 Cosmetology course hours or a valid Cosmetology license
- (b) must pass an entrance interview prior to enrollment
- (c) must pass a written aptitude test with a 60% or better

## **PLACEMENT TEST**

The placement test will be administered under the following criteria:

- Time limit - None
- Only one answer per question will be graded
- No dictionary or calculator of any kind may be used
- Mobile phone use is not allowed
- No interpreter or person who is not actively taking the test is allowed in the testing area
- Passing is a score of 60 or higher out of a total of 100 questions.
- Any score below 60 is considered failure and will not be eligible to enroll until test is passed.
- A re-enroll student does not have to take the test again upon re-enrollment as long as we have record of the previously taken test.

Note: Applicants must begin their course within one year of successfully completing the Placement Test. If a high school student has been withdrawn from their prospective course and wishes to re-enroll later, they (after high school graduation) will not be re-enrolled into the high school program, but the adult program. Additionally, financial aid is available for those who qualify.

## **WRITTEN APTITUDE TEST (NEW POLICY) (Feb 21, 2020)**

**Effective for admission to the June 2020 classes and all classes thereafter – The written aptitude test must be passed with a 70% or better.** Students will have two chances to pass the aptitude test, if not passed by the second time, student must wait 30 days to take it again.

NOTE: Foreign high school diplomas must be translated into English, evaluated and verified that it is the equivalent of a United States High School Diploma. (Notary is not acceptable.) Please see school admin office for acceptable verification companies.

NOTE: If there are not at least two people to start a scheduled class, Shasta School of Cosmetology reserves the right to cancel the class.

NOTE: GED Testing information is available through the SMART Business Resource Center, 1201 Placer Street, Redding, 96001 (530)246-7911.

## **TRANSFER STUDENTS**

The transferability of credits you earn from another institution is at the complete discretion of this institution to which you may seek to transfer. Prior to applying for admission to this institution, a student wishing to transfer from another institution must provide documentation of prior training hours or a letter from the State of California with granted prior hours and technical and practical instruction. The institution administration will evaluate prior training hours and operations to determine how many hours and operations the student will need to complete the course satisfactorily.

- A. Transfer students will be required to complete freshman class and pass the written and practical examination with 90% comprehension. If a former student re-enrolls within 90 days from date of withdraw, they do not have to repeat freshman class.
- B. Transfer students must have state technical and practical requirements equal to the percentage of clock hours completed.
- C. A minimum of two evaluations will be administered during the enrollment period. They will be administered in equal increments of time based upon the number of hours the student has left to complete the chosen course.

Presently, this institution does not have articulation or transfer agreements with any other colleges or universities.

## **RE-ENROLL STUDENTS**

The transferability of credits you earn from this institution is at the complete discretion of this institution. Prior to applying for re-admission to this institution, a student wishing to re-enroll must provide documentation of prior training hours. The institution administration will evaluate prior training hours and operations to determine how many hours and operations the student will need to complete the course satisfactorily. **Note:** **Any prior balance due from a former student must be paid prior to re-enrolling.**

- A. Re-enroll students will be required to complete freshman class and pass the written and practical examination with 90% comprehension. If a former student re-enrolls within 90 days from date of withdraw, they do not have to repeat freshman class.
- B. Re-enroll students must have state technical and practical requirements equal to the percentage of clock hours completed.
- C. A minimum of two evaluations will be administered during the enrollment period. They will be administered in equal increments of time based upon the number of hours the student has left to complete the chosen course.
- D. Depending on class size and availability, potential re-enroll students may be placed on a wait list.

## **NOTICE CONCERNING TRANSFERABILITY OF CREDITS AND CREDENTIALS EARNED FROM OUR INSTITUTION**

The transferability of credits you earn at Shasta School of Cosmetology is at the complete discretion of the institution to which you may seek to transfer. Acceptance of the diploma or certificate you earn in the Cosmetology, Barbering, Barber Cross-Over, Manicuring or Esthetician course is also at the complete discretion

of the institution to which you may seek to transfer. If the diploma or certificate that you earn at this institution is not accepted at the institution to which you seek to transfer, you may be required to repeat some or all your coursework at that institution. For this reason, you should make certain that your attendance at this institution will meet your educational goals. This may include contacting an institution to which you may seek to transfer after attending Shasta School of Cosmetology to determine if your hours, credits, diploma or certificate (whichever is applicable) will transfer. *(Please Note: This institution will maintain a written record of the previous education and training of veterans and eligible persons. Records will indicate that credit has been granted, if appropriate, with the training period shortened proportionately and student notified accordingly.)*

### **EXPERIENCIAL CREDIT**

Shasta School of Cosmetology does not award credit for prior experiential learning.

### **EDUCATIONAL OBJECTIVE**

Graduates of each course (Cosmetology, Barbering, Barber Crossover, Esthetician, or Manicurist) will have successfully completed the educational hours and skills (practical and behavioral) and the theory knowledge to pass the required State Board Examination. The progress of each student is measured by practical (hands on) work and theory classes. Students are tested regularly and evaluated on their progress within the scope of the State and school requirements.

### **LANGUAGE**

All recruitment, enrollment agreements, disclosures and statements to students are conducted in English. If a potential student's primary language is not English, they have the right to obtain a clear explanation of all terms and conditions and all cancellation and refund policies in their primary language at their own expense. This institution does not offer bilingual instruction, nor provides interpreters for those that do not understand English. All classes are taught in English, and students need to be proficient (measured by a passing score of 60% or better on the aptitude test) in English to understand their coursework. Additionally, this institution does not provide English-as-second-language instruction.

### **STUDENT'S RIGHTS AND RESPONSIBILITIES**

The student has the right to ask the school:

- The name of its accrediting and licensing organizations.
- About its programs: instructional, laboratory, physical facilities, and faculty.
- What the cost of attending is and the policy on refunds to students who drop out.
- What financial assistance is available including information on all federal, state, local, private and institutional financial aid programs?
- What the procedures and deadlines are for submitting applications for each available financial aid program.
- How it selects financial aid recipients.
- How it determines financial need.
- How much of your financial need, as determined by the school, has been met?
- To explain each type and amount of assistance in your financial aid package.
- To reconsider your aid package, if you believe a mistake has been made, or if your enrollment or financial circumstances have changed.
- How the school determines whether you are making satisfactory progress and what happens if you are not.
- What special facilities and services are available to the handicapped?

It is the student's responsibility to:

- Review and consider all the information about the school program before enrolling.
- Pay special attention to the application for student financial aid, and complete it accurately, and submit it on time to the right place. Errors can delay or prevent your receiving aid.

- Know and comply with all deadlines for applying and reapplying for aid.
- Provide all documentation, corrections, and/or new information requested by either the financial aid officer or the agency to which you submitted the application.
- Notify the school of any information that has changed since you applied.
- Read, understand, and keep copies of all forms you were asked to sign.
- Request an exit interview at the time you are leaving the school to determine the net balance of your account with the school.
- Notify the school of a change in your name, address, phone number, or attendance status (full/part time student).
- Understand your school's refund policy.
- Understand and comply with the enrollment status, financial charges, financial terms, time allowed to complete, refund policy and termination procedures as specified in the enrollment contract you will be asked to sign.
- Understand that it is your responsibility and your liability when errors are made and funds for which you are not eligible or are advanced to you or credited to your school account.

### **ORIENTATION**

Attending orientation is mandatory. Orientation is two to four hours and is held prior to the first day of class. The student will be notified of the date and time of orientation prior to class start date. The informational class will set the tone for a pleasant educational experience. It will make you aware of your responsibilities by understanding the procedures and policies of the college, sanitation aspects, rules and regulations, student expectations, timecards, using the time clock and parking on campus, and the expectations of the teaching staff. This class will acquaint you with the instructional program, course goals, personnel and student services. It will also be the time that you will receive a list of items necessary for your first days and weeks of your class as well as the procedure and handbook (syllabus) pertaining to your course. Any papers, documentation, payments or verification that you need to complete for the office must be done prior to attending the orientation sessions.

### **NON-DISCRIMINATION CLAUSE**

No person will be denied admission, graduation nor any other rights and privileges of the school due to race, sex, age, creed, color, religion or ethnic origin.

### **SEXUAL HARASSMENT POLICY**

It is the policy of Shasta School of Cosmetology to provide an educational, employment, and business environment free of unwelcome sexual advances, requests for sexual favors, and other verbal or physical conduct or communications constituting sexual harassment as defined and otherwise prohibited by state and federal law. Sexual harassment is against the law. It is also a violation of this School's policy for anyone who is authorized to recommend or take personal or educational action affecting an employee or student, or who is otherwise authorized to transact business or perform other acts or services on behalf of the Shasta School of Cosmetology, to engage in sexual harassment as defined in the School's Non-Discrimination policy.

### **ADA COMPLIANCE**

Shasta School of Cosmetology complies with the provisions of Section 504 of the Rehabilitation Act of 1973, and no person is excluded from enrolling in a course of instruction due to their disability. Students must be able to perform all school and state requirements for program completion. Shasta School of Cosmetology admits those individuals whose disabilities would (1) not create a safety hazard to themselves or their classmates, (2) would not interfere with their ability to benefit from the training offered through their classroom performance capabilities and have reasonable placement potential following graduation.

## **CODE OF ETHICS**

1. Shasta School of Cosmetology has as its principle objective to provide training to qualify students to give the best possible service to clients.
2. Shasta School of Cosmetology strives to continuously improve its operation to keep abreast with the ever-changing business climate and new techniques in all areas of the beauty industry.
3. Shasta School of Cosmetology encourages its instructors to keep abreast of the latest teaching methods in Cosmetology by reading educational books and attending teacher refresher or advance courses, workshops and other trade shows.
4. Shasta School of Cosmetology takes part in educational conferences and regional meetings to advance the Cosmetology profession.
5. Shasta School of Cosmetology makes use of acceptable teaching techniques and training aids, such as; textbooks, workshops, role playing, round table discussions, team training, videos, DVDs, and other audio-visual aids to provide the best possible training for students.
6. Shasta School of Cosmetology purchases only high-grade standard equipment, cosmetics, and supplies with well-known trade names to be used for the instruction of its students and use upon its clients.
7. Shasta School of Cosmetology maintains a fair and honest relationship with staff, students, clients, state and federal agencies and other colleges.
8. Shasta School of Cosmetology advertises truthfully and makes honest representations to its clients and future professionals.
9. Shasta School of Cosmetology does not recruit students already attending or admitted to another college offering a similar program of study.
10. Shasta School of Cosmetology observes the standards of the National Accrediting Commission of Career Arts & Sciences.

## **CRIMINAL HISTORY & BACKGROUND CHECKS**

The State, employers and various other agencies may require criminal background checks before students can take professional licensing, certification, or registration exams. Students who have prior felony convictions or serious misdemeanors may be denied the opportunity to take professional licensing, certification, or exams, or may be denied a license or certification to practice in some states, even if the exam is taken and successfully completed. Students are responsible for inquiring with the appropriate agencies about current requirements prior to enrolling in the program of their choice.

## **FERPA (SAFEGUARDING CUSTOMER INFORMATION)**

### Family Educational Rights and Privacy Act of 1974 (FERPA)

The FERPA is a Federal law designed to protect the privacy of a student's educational records. The law applies to all schools that receive funds under an applicable program from the U.S. Department of Education. The FERPA gives certain rights to parents regarding their children's educational records. These rights transfer to the student or former student who has reached the age of 18 or is attending any school beyond the high school level. Students and former students to whom the rights have transferred are called eligible students. Parents or eligible students have the right to inspect and review all the student's educational records maintained by the school. Parents or eligible students must send a written request to the school and identify the records requested. The school will notify the parents or eligible students about the date and time the records will be available. This will be done within 45 days of the receipt of the request. Records will be maintained by the school for five years. Schools are not required to provide copies of materials in education records unless, for reasons such as great distance, it is impossible for parents or eligible students to inspect the records personally. The school will charge a fee for copies.

Parents and eligible students have the right to request that a school correct records believed to be inaccurate or misleading. If the school refuses to change the records, the parent or eligible student then has the right to a formal hearing. After the hearing, if the school still refuses the correction, the parent or eligible student has the right to place a statement in the records commenting on the contested information in the records. Generally, the school must have written permission from the parent or eligible student before releasing any information



from a student's record. An appointment must be made with the admissions office to review the files in their presence. The law allows schools to disclose records without consent to the following parties:

- School employees who have a need to know.
- Other schools to which a student is transferring.
- Parents when a student over 18 is still dependent.
- Certain government officials in order to carry out lawful functions.
- Appropriate parties in connection with financial aid to a student.
- Accrediting organizations.
- Individuals who have obtained court orders or subpoenas.
- Persons who need to know in cases of health and safety emergencies.
- State and local authorities to whom disclosure is required by state laws adopted before November 19, 1974.

Schools may also disclose without consent, directory type information such as a student's name, address, telephone number, date and place of birth, honors and awards, and dates of attendance. However, the school must tell the students of the information that is designated as directory information and provide a reasonable amount of time to allow the parent of eligible students the school will disclose that information about them. If you have any questions about the FERPA, or if you have problems in securing your rights under this Act, you may call (202) 410-2057 or write to: Family Policy Compliance Office, Department of Education, 400 Maryland Avenue, S.W., Room 3017, Washington D.C. 20202-4605.

#### Definitions

*Customers* - are prospective students who apply to attend the colleges above and apply for private or government grants to finance their education.

*Nonpublic personal information* - is information which is not publicly available on:

- Your name, address, and social security number.
- Name of your financial institution, account number
- Information provided on your application to enroll in the colleges above
- Information provided on your application for a grant or loan
- Information provided on a consumer report
- Information obtained from a website

#### Nonpublic Personal Information Policy

Shasta School of Cosmetology is committed to implementing a comprehensive information security program, consistent with the size and complexity of this institution and the nature of its educational activities, to maintain and safeguard your nonpublic personal information against damage or loss. The policy covers all student records in whatever format (hard copy, electronic).

The director shall be responsible to coordinate the school's information security program. The coordinator shall, at least once every three years, assess foreseeable internal and external risks to the security, confidentiality, and integrity of customer information that could result in the unauthorized disclosure, misuse, alteration, destruction or other compromise of the information. The risk assessment shall cover every relevant area of school operations including:

- Employee training and management
- Network and software design, information processing, storage, transmission and disposal
- Ways to detect, prevent, and respond to attacks, intrusions or other system failures

The coordinator shall design and implement safeguards to control identified risks and shall monitor the effectiveness of them, recommending changes when warranted. Records for prospective students who are not accepted or who do not enroll in either of the colleges shall be held for one year, and then destroyed in a secure manner. Records of students shall be maintained in accordance with federal and state law and accreditation requirements. Students shall receive an initial notice of this policy at the time they submit a signed application for enrollment. All currently enrolled students shall receive a notice by January 2 annually. Shasta School of Cosmetology shall only enter servicing agreements with service providers who also maintain appropriate safeguards for customer's nonpublic personal information.

## COST OF ATTENDANCE

Cost factors included in the budget are tuition, registration fee, STRF, books and supplies. Additionally, state board exam fees are included in the total cost; but please note that this fee is paid directly to the State so that the student can take their state board exam. Average cost of living allowances for the Redding area include housing, transportation, personal/misc. and daycare.

(These figures are based on a minimum 23-week program)

<u><b>Student Living with Parents</b></u>	<u><b>Student Not Living with Parents</b></u>	<u><b>Students with Dependents</b></u>
Housing           \$   n/a	Housing           \$ 219.46	Housing           \$ 219.46
Transportation   \$ 80.25	Transportation   \$ 80.25	Transportation   \$ 80.25
Personal/Misc.   \$ <u>12.50</u>	Personal/Misc.   \$ <u>12.50</u>	Personal/Misc.   \$ 12.50
<b>Weekly</b> <b>\$ 92.75</b>	<b>Total Weekly</b> <b>\$ 312.21</b>	Daycare           \$ <u>82.39</u>
<u><b>Total Cost of Attendance</b></u>		
Barber Crossover \$4,733	Barber Crossover \$10,213	<b>Total Weekly</b> <b>\$ 421.35</b>
		Barber Crossover \$10,900

(These figures are based on a 24-hr per week clock-hour program)

<u><b>Student Living with Parents</b></u>	<u><b>Student Not Living with Parents</b></u>	<u><b>Students with Dependents</b></u>
Housing           \$   n/a	Housing           \$ 219.46	Housing           \$ 219.46
Transportation   \$ 80.25	Transportation   \$ 80.25	Transportation   \$ 80.25
Personal/Misc.   \$ <u>12.50</u>	Personal/Misc.   \$ <u>12.50</u>	Personal/Misc.   \$ 12.50
<b>Weekly</b> <b>\$ 92.75</b>	<b>Total Weekly</b> <b>\$ 312.21</b>	Daycare           \$ <u>82.39</u>
<u><b>Total Cost of Attendance</b></u>		
Esthetician   - \$9,467.75	Esthetician   - \$14,948.50	<b>Total Weekly</b> <b>\$ 421.35</b>
Manicuring   - \$5,665.14	Manicuring   - \$ 9,319.71	Barber Crossover \$10,693.13

(These figures are based on a 30-hr per week clock-hour program.)

<u><b>Student Living with Parents</b></u>	<u><b>Student Not Living with Parents</b></u>	<u><b>Students with Dependents</b></u>
Housing           \$   n/a	Housing           \$ 219.46	Housing           \$ 219.46
Transportation   \$ 80.25	Transportation   \$ 80.25	Transportation   \$ 80.25
Personal/Misc.   \$ <u>12.50</u>	Personal/Misc.   \$ <u>12.50</u>	Personal/Misc.   \$ 12.50
<b>Weekly</b> <b>\$ 92.75</b>	<b>Total Weekly</b> <b>\$ 312.21</b>	Daycare           \$ <u>82.39</u>
<u><b>Total Cost of Attendance</b></u>		
Cosmetology   - \$21,933.51	Cosmetology   - \$33,625.05	<b>Total Weekly</b> <b>\$ 394.60</b>
Barbering       - \$19,984.00	Barbering       - \$30,908.00	Barber Crossover \$37,773.75

(These figures are based on a 40-hr per week clock-hour program.)

<b><u>Student Living with Parents</u></b>	
Housing	\$ n/a
Transportation	\$ 133.75
Personal/Misc.	\$ <u>12.50</u>
<b>Weekly</b>	<b>\$ 146.25</b>
 <b><u>Total Cost of Attendance</u></b>	
Cosmetology	- \$19,984.00

<b><u>Student Not Living with Parents</u></b>	
Housing	\$ 219.46
Transportation	\$ 133.75
Personal/Misc.	\$ <u>12.50</u>
<b>Total Weekly</b>	<b>\$ 365.71</b>
 <b><u>Total Cost of Attendance</u></b>	
Cosmetology	- \$28,753.20

<b><u>Students with Dependents</u></b>	
Housing	\$ 219.46
Transportation	\$ 133.75
Personal/Misc.	\$ 12.50
Daycare	\$ <u>137.32</u>
<b>Total Weekly</b>	<b>\$ 503.03</b>
 <b><u>Total Cost of Attendance</u></b>	
Cosmetology	- \$34,245.80

## TUITION AND FEE SCHEDULE

Course	Tuition	Reg Fee*	Kit**	Books	STRF***	State Board Test Fees	Total	30 hr Wks	24 hr Wks
Cosmetology	\$12,800.00	\$100	\$816.20	\$283.79	0	\$134.00	\$14,134.00	53.33	---
Barbering	\$12,500.00	\$100	\$813.27	\$286.73	0	\$134.00	\$13,334.00	50	---
Esthetician	\$ 6,150.00	\$100	\$406.09	\$368.91	0	\$124.00	\$7,149.00	---	25
Manicuring	\$ 3,400.00	\$100	\$232.95	\$267.05	0	\$119.00	\$4,119.00	---	16.67
								<b>@min</b>	<b>schd</b>
Barber Cross-over	\$2,000.00	\$100	40.50	234.50	0	\$125.00	\$2,500.00		23/wks

\* Registration fee (non-refundable unless within the cancellation period)

\*\* Kit equipment is not required to be purchased from the school. However, if a student does not purchase the kit equipment from the school, they will be required to supply their own kit equipment at their own cost. A minimum requirement list will be given to the student prior to enrollment.

\*\*\* A Student Tuition Recovery Fund (STRF) non-refundable fee is imposed per the State of California currently at a rate of \$.0 per \$1000.

### Other possible fees include:

Cosmetology State Board fee	\$125 + \$9 pre-application fee
Barbering State Board fee	\$125 + \$9 pre-application fee
Barber Cross-Over State Board Fee	\$125 + \$0 pre-application fee
Esthetician State Board fee	\$115 + \$9 pre-application fee
Manicuring State Board fee	\$110 + \$9 pre-application fee
Insufficient funds fee	\$25

Note: Books are nonrefundable if they cannot be re-sold as new books. CD ROM's are nonrefundable if they have been opened. Equipment (Kits) is nonrefundable due to sanitary reasons.

Note: Student Tuition Recovery Fund (STRF) is only applied as needed for students paying out of pocket monies towards tuition.

### **ALL FEES AND TUITION MUST BE PAID BEFORE A STUDENT'S GRADUATION DOCUMENTS WILL BE RELEASED.**

#### COSMETOLOGY

Students may pay tuition at \$1,334.00 down and \$1,280.00 per month for 10 months. Prior arrangements must be made at the office for payments.

#### BARBERING

Students may pay tuition at \$1,234.00 down and \$1,210.00 per month for 10 months. Prior arrangements must be made at the office for payments

## BARBER CROSSOVER

Students may pay tuition at \$500 down and \$500 per month for four (4) months. Prior arrangements must be made at the office for payments.

## ESTHETICIAN

Students may pay tuition at \$1,549.00 down and four (4) monthly payments of \$1,400.00 per month to be paid on the same day of each of the four following months.

## MANICURING

Students may pay tuition at \$1,619.00 down and two (2) monthly payments of \$1,250.00 to be paid on the same day of each of the following two months.

### Allowed Missed Time

Students are allowed 10 percent of their total program (Cosmetology, Barbering, Barber Cross-over, Manicuring and Esthetician) for absences to complete the program (Example: A 1600 clock hour course = 160 hours of allowed missed time). If a student exhausts their allowed 10% for absences, a fee of \$20.00 per hour will be charged thereafter to complete their program. Payments for hours to be attended past actual graduation date as stated on the enrollment agreement, is to be made on week in advance until completion. The school reserves the right to change tuition and fees; and make subject changes when necessary in kits that are required. A notice of 10 days will be given by the school. Any changes in fees will not affect currently attending students.

### ALL TUITION AND FEES ARE PAYABLE IN ADVANCE

Shasta School of Cosmetology **does not accept credit card payments for tuition.** We will, however, accept payments in the form of cash, check, money order, cashier's check.

Tuition is defined as payment for scheduled clock-hour instruction. Charges are assessed and posted in the student's tuition account in accordance to the costs incurred in each payment period. For "Payment Periods" please refer to the contract for private pay students and financial aid documents for PELL grant students.

### **ADDITIONAL INCIDENTAL COSTS**

The following applies to all courses:

- Basic school supplies i.e. binders, pens, pencils, note paper, uniform clothes, products for student practice, sanitary containers, etc.
- Kit rental fee for the state examination - paid at the kit rental company when the student goes to take their state board exam.

### **TUITION FEE FOR RE-ENROLLED/TRANSFER STUDENTS**

The hourly tuition charges for transfer or re-enrolled students who have prior hours are charged the current hourly rate per course. Any prior balance due by a re-enrolling student must be paid prior to re-enrollment.

### **TUITION FEE FOR ADDITIONAL TRAINING**

To encourage good punctuality and attendance, students who exceed more than one hundred and ten (110%) percent to complete the course will be charged \$20.00 per hour. Payments for overtime will be made one week in advance after expected scheduled date of graduation. This fee (\$20.00/hr.) will be charged for all hours that have elapsed beyond the contract date until the student has completed the prescribed course. Once the student has consumed the additional hours allowed within the contract time frame, the student then must immediately make financial arrangements with the administration office to satisfy the debt incurred by excess absences. Arrangements must be made to have these additional missed hours paid for prior to the student clocking back into school. **For Example:** A student is contracted to complete training on April 10th. If, as of April 10th, the student still has 48 clock hours remaining to complete the course. The student would then have additional training charges (48 hours x \$20.00 cost per course hours) payable weekly in advance beginning as per contract completion date.

Note: Students must abide by all school rules and regulations concerning absences. Tardiness is counted as an absence.

### **SUPPLEMENTAL TRAINING**

1. Applicants seeking supplemental training must submit to the school the supplemental form given to them by the California State Board.
2. The School Director will review, then determine the hours that the applicant will need to complete. All students coming from other schools will be required to complete at least 200 hours at SSC.
3. The charge for the supplemental training is the current tuition rate per hour plus the cost of books, fees and kit (if needed).
4. Payment for these hours will be paid in advance; terms are cash, check, cashier's check, or money order.
5. Applicant to provide their own equipment and supplies. Equipment and supplies may be purchased from the school if needed.
6. The schedule provided by the school will be followed.
7. Uniform will be the lab coat provided by SSC. Applicant is to follow existing uniform policy of the school.
8. Must be able to start on regular start dates.

### **FINANCIAL OBLIGATIONS**

All students must keep financial obligations current each month. Payments are due on the 1st or 15th of each month as per contract. Payments are delinquent after the 5th or 20th of each month as per contract. Any student not making their monthly payment by the 5th or the 20th of the month will not be able to clock in until the payment is current. Any exceptions must be authorized by the director of this school. Missed payments could be cause for withdrawal from school. All students must be current on regular and overtime tuition payments. If not current on the day of graduation or withdraw, the student will not be processed. No transcript will be released unless financial obligations are completed.

### **STUDENT TUITION RECOVERY FUND**

This institution will assess Student Tuition Recovery Fund fees as per the Private Post-Secondary regulations (*Article 2-76120*). Currently the fee is \$.0 per \$1000.

#### Student Tuition Recovery Fund Disclosures

The following statement is required (*CCR 76215(a)*):

The State of California established the Student Tuition Recovery Fund (STRF) to relieve or mitigate economic loss suffered by a student in an educational program at a qualifying institution, who is or was a California resident while enrolled, or was enrolled in a residency program, if the student enrolled in the institution, prepaid tuition, and suffered an economic loss. Unless relieved of the obligation to do so, you must pay the state-imposed assessment for the STRF, or it must be paid on your behalf, if you are a student in an educational program, who is a California resident, or are enrolled in a residency program, and prepay all or part of your tuition.

You are not eligible for protection from the STRF and you are not required to pay the STRF assessment, if you are not a California resident, or are not enrolled in a residency program.

(*CCR 76215(b)*): It is important that you keep copies of your enrollment agreement, financial aid documents, receipts, or any other information that documents the amount you paid to the school. Questions regarding the STRF may be directed to the Bureau for Private Postsecondary Education, 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, (916) 431-6959 or (888) 370-7589.

To be eligible for STRF, you must be a California resident or enrolled in a residency program, prepaid tuition, paid or deemed to have paid the STRF assessment, and suffered an economic loss as a result of any of the following:

1. The institution, a location of the institution, or an educational program offered by the institution was closed or discontinued, and you did not choose to participate in a teach-out plan approved by the Bureau or did not complete a chosen teach-out plan approved by the Bureau.
2. You were enrolled at an institution or a location of the institution within the 120-day period before the closure of the institution or location of the institution or were enrolled in an educational program within the 120-period before the program was discontinued.
3. You were enrolled at an institution or a location of the institution more than 120 days before the closure of the institution or location of the institution, in an educational program offered by the institution as to which the Bureau determined there was a significant decline in the quality or value of the program more than 120 days before closure.
4. The institution has been ordered to pay a refund by the Bureau but has failed to do so.
5. The institution has failed to pay or reimburse loan proceeds under a federal student loan program as required by law or has failed to pay or reimburse proceeds received by the institution in excess of tuition and other costs.
6. You have been awarded restitution, a refund, or other monetary award by an arbitrator or court, based on a violation of this chapter by an institution or representative of an institution, but have been unable to collect the award from the institution.
7. You sought legal counsel that resulted in the cancellation of one or more of your student loans and have an invoice for services rendered and evidence of the cancellation of the student loan or loans.

To qualify for STRF reimbursement, the application must be received within four (4) years from the date of the action or event that made the student eligible for recovery from STRF.

A student whose loan is revived by a loan holder or debt collector after a period of non-collection may, at any time, file a written application for recovery from STRF for the debt that would have otherwise been eligible for recovery. If it has been more than four (4) years since the action or event that made the student eligible, the student must have filed a written application for recovery within the original four (4) year period, unless the period has been extended by another act of law.

However, no claim can be paid to any student without a social security number or a taxpayer identification number.

#### **NOTICE OF STUDENT RIGHTS**

1. You have the right to cancel the enrollment agreement and obtain a refund of charges paid through attendance at the first, class session, or the seventh (7) business day after enrollment, whichever is later. If you cancel any payment you have made or any negotiable instrument by you will be returned to you within 45 days following the school's receipt of your cancellation notice.
2. After the end of the cancellation period, you also have the right to stop school at any time, and you have the right to receive a refund for the part of the scheduled course not taken up to 61 percent. Your refund rights are described in the contract.
3. If the school closes before you graduate, you may be entitled to a refund. Contact the address and phone number below for information.
4. If you have any complaints, questions, or problems which you cannot work out with the school, write or call the Bureau for Private Postsecondary Education at the address or phone number listed below. Read the Notice of Cancellation form for an explanation of your cancellation rights and responsibilities. If you have lost your Notice of Cancellation form, ask the school for a sample copy or write to: Bureau for Private Postsecondary Education, 1747 N Market, Ste 225, Sacramento, CA 95834, PO Box 980818, West Sacramento, CA 95798-0818, Phn: 1(888) 370-7589 Fax: (916) 263-1897 [www.bppe.ca.gov](http://www.bppe.ca.gov).

## CANCELLATION, WITHDRAWAL, AND REFUND RIGHTS

The following policy will apply to all terminations for any reason, by either party, including student decision, course or program cancellation:

1. You have the right to cancel the enrollment agreement and obtain a refund of charges paid through attendance at the first, class session, or the seventh (7) day after enrollment, whichever is later. Cancellation occurs when you give written notice of cancellation at School address shown on the front page of the enrollment agreement. You can do this by mail, in person, by FAX or telegram to the director of the school listed on front of this agreement. The notice of cancellation, if mailed, is effective by postmarked date. This notice need not take any particular form; it needs only to state you wish to cancel the agreement. You will be given two Notice of Cancellation forms on the first day of class. If you cancel this agreement within the seven-day time period, School will refund any money that you paid within 45 days after your notice is received. If School has distributed books to you, you shall return them upon cancellation. If you fail to return the books in good condition, you will be charged the kit list cost of books,
2. You have the right to withdraw from School at any time. A withdrawal may be effectuated by the student's written notice, or the student's conduct, including, but not necessarily limited to, a student's lack of attendance. Any student who finds it necessary to withdraw must notify the Admissions Office promptly, in person or in writing, of their intent to discontinue classes, stating their reasons in full. If you withdraw from the course of instruction after the cancellation period as in Par. 1, School will remit a refund less the registration fee (\$100.00) within 45 days following your withdrawal. You are obligated to pay only for scheduled educational services and for received and accepted equipment. Equipment purchased through the school is not refundable due to State sanitation and disinfection regulations. State Board pre-application and licensing fees will also be refunded unless the fees have already been sent to the Board of Barbering and Cosmetology with student's State Board test application. The refund shall be the amount you paid for instruction multiplied by a fraction—the numerator of which is the scheduled number of hours of instruction which you have not received but for which you have paid, the denominator of which is the total number of scheduled hours of instruction for which you have paid. If the amount you have paid is more than the amount that you owe, then a refund will be made within 45 days of withdrawal. If the amount that you owe is more than the amount that you paid, then you will have to make arrangements to pay it.
3. Any monies due a student who unofficially withdraws from the institution shall be refunded within 45 days of a determination by the institution that the student has withdrawn without notifying the institution. To determine unofficial withdrawals, the school monitors student attendance at a minimum of once a week (every 7 days). A student who has not been in contact with the school, verbally or in writing, for a period of 14 days, and has not requested to be granted a Leave of Absence will be determined as to have UNOFFICIALLY withdrawn and will be dropped and withdrawal and refund processes will begin.
4. For students who have completed 60 percent or less of the scheduled hours of attendance, the refund shall be based on a pro rata refund. For students who have completed 61 percent or more of the period of attendance, 100 percent of tuition is due. *(Revised 03-01-2020 - Exception to this policy may be made by the school director. Student must provide documentation as to why exception should be made & director may request additional documentation prior to final decision.)*
5. HYPOTHETICAL REFUND EXAMPLE: The following table outlines the refund due based on percentage of training completed, assuming you paid the following:

<u>Total Contract</u>	<u>Less Fees for Registration</u>	<u>Less Supplies</u>	<u>Tuition Fee</u>
\$8100	\$100	\$2000	\$6,000
<u>Completed</u>			<u>Refund Due</u>
10%			\$5400
25%			\$4500
50%			\$3000
61% and above			0

6. For the purpose of determining the amount you owe, you shall be deemed to have withdrawn from the course when any of the following occurs: (a) You notify School of your withdrawal or the actual date of withdrawal; (b) school terminates your enrollment; (c) You fail to attend classes for 14 consecutive calendar days without notifying the school; (d) You fail to return from a leave of absence. In this case, the date of withdrawal shall be deemed to be the last date of recorded attendance.
7. If the student has received federal student financial aid funds, the student is entitled to a refund of monies not paid from federal student financial aid program funds. If any portion of your tuition was paid from loan proceeds, the refund will be sent to the lender or agency that guaranteed the loan. Any remaining refund amount will first be used to repay any student financial aid programs from which you received benefits, to the extent of benefits received. Any remaining amount will be paid to you.
8. Students cannot be dismissed by an instructor. Such dismissals are to be sanctioned only by the administrators of the school or by state or federal counselors.
9. If the course is cancelled subsequent to a student's enrollment, the School shall at its option provide a refund of all monies paid or provide completion of the course.
10. Students who do not complete the program within the maximum time allowed (not to exceed 143% of the course length) will be automatically withdrawn from the program.

*\*The preceding cancellation, withdrawal and refund rights policy is present on the enrollment agreement and signed by the student upon enrollment.*

### **REFUND POLICY**

The following policy will apply to all terminations for any reason, by either party, including student decision, course or program cancellation:

If you withdraw from school, two separate calculations will be done.

- The first calculation is the Institutional Refund Calculation. This determines how much tuition you will be charged for the time attended. (Please refer to the hypothetical refund example #4 under Cancellations, Withdrawal and Refund rights)
- The second is a required calculation for all Title IV recipients and is called the Return to Title IV calculation. This step determines the amount of financial aid that you can retain.

The two calculations are separate from each other and it is possible that Title IV funds may have to be refunded, leaving institutional charges to be paid by you. Each calculation is explained below. The refund calculation is done based on the last date of attendance or date of determination of withdrawal.

#### Return to Title IV

If you have used federal financial aid funds to pay tuition, it is important that you understand what happens if the student is dropped or terminated from the College. This calculation is different than the one used to determine the tuition you owe. In this calculation, the College will determine the percentage of the payment period completed using the start date and withdrawal date (Financial aid is posted to your account for one payment period at a time). The college can retain only that percentage of funds received and must return any overage to the financial aid source(s).

For example, if you have completed 35 days in a payment period of 105 days and the College had received a total of \$4,777.00:

- Step 1: Divide the number of days completed by the days in semester (35 divided by 105 = .334).
- Step 2: Determine the amount of aid received that can be retained by multiplying the percentage of payment period completed by the amount of aid received. In this example, the College can keep \$1,595.52 (.334 x \$4,777). The difference between what the College has received and what it can retain (\$4,777.00 - \$1,595.52) will be refunded to the financial aid source(s) as described below.



If any of the tuition was paid from student financial aid programs, refunds will be distributed to Federal Pell Grant first.

#### Student Return of Funds

If you have personally received monies from a grant and this payment is for more training than received, you must return 50% of the unearned aid. The payment must be made to the College, who will return it to the Federal Pell Grant account. If you are unable to make this payment in full, the College will assist in contacting the Department of Education for an approved repayment plan. If you are eligible for more funding than what was disbursed, the college will provide the student with written notification.

#### Return of Funds

If the tuition has been paid with a grant, those amounts are returned to the government. If you have not made payments equal to the amount of tuition owed at the time you drop or are terminated, you will owe that amount to the college. The college will work with you to develop a repayment plan that is best for you.

#### Third Party Payers

In accordance with California State law for students receiving tuition assistance, any tuition refunds will be made first to any lender up to the amount of such disbursement; any additional refunds will next be made to other funding source accounts or any other sponsoring source up to the amount of such disbursement; any additional refunds due will be made to the student or sponsor. Any overpayment of monies distributed for non-tuition educational expenses will be based on the credits completed over the total time in that payment period. The student will be responsible for the repayment of any such overpayment. The refund for non-tuition educational expenses, if any, will be made to the appropriate agency account or individual. In the case that a student has completed a minimum of 61% of the course, 100% of the contracted total charges is due the school.

#### Refund Time Limits

In accordance with the California State law, all refunds will be made within 45 days from the date of cancellation or determination of withdrawal. If a student does not return from an approved leave of absence period as stated in school catalog, refunds will be made within 45 days from the end of the leave of absence period. However, such leave of absence may never exceed the maximum time allowed (Please see section entitled "Leave of Absence"). If you have any questions regarding these calculations, please contact Administration.

#### Discontinuation of Program

A full refund of tuition and fees will be made in the event the school discontinues a program and this prevents the student from completing.

#### Registration Fee Refund Policy

This fee is nonrefundable except within the cancellation period. If the applicant cancels his/her enrollment agreement by midnight of the seventh day after the first class the applicant attends, the school will refund any money that you paid within 45 days after your notice is received.

#### Withdrawal from Course

You have the right to withdraw from a course of instruction at any time. If you withdraw from the course of instruction you have attended, the school will remit a refund less the registration fee (\$100) within 45 days following your official withdrawal date. You are obligated to pay only for educational services rendered and for received and accepted equipment.

Once you pay for equipment (kit/books), it is yours to keep without further obligation. Cosmetology, Barbering, Barber Cross-Over, Esthetician and Manicuring Equipment (kit/books), once used, is not returnable due to health & safety purposes. If the amount that you have paid is MORE than the amount you owe for the time you were SCHEDULED to attend, then a refund will be made within 45 days of the official withdrawal date. If the

amount that you owe is more than the amount you have already paid, you will need to arrange to pay for the outstanding balance due to the institution.

If the amount of your refund exceeds the unpaid balance of the student loan(s) you received, the excess will first be applied to any other aid programs from which you received funding, and any remaining balance will then be returned to you. Even if you withdraw more than seven business days after the start of the class, you may be entitled to a partial refund. You have the right to withdraw from school at any time and receive a refund for the part of the scheduled course hours not taken. The amount of that refund shall be “pro-rated” according to the uncompleted portion of the course and a registration fee (\$100).

Please Note: Shasta School of Cosmetology does not process student loans. However, the Bureau of Private Post-Secondary requires the following statement in school catalogs: “If a student obtains a loan, the student will have to repay the full amount of the loan plus interest, less the amount of any refund, and that, if the student receives federal aid funds, the student is entitled to a refund of the money not paid from federal financial aid funds.”

## FINANCIAL AID

### FINANCIAL AID

Due to our approvals and authorizations, financial aid is available to those who qualify. For more information on tuition assistance and the application process, please contact a financial aid office. Shasta School of Cosmetology is approved for and participates in the Federal Pell Grant program, which is intended to defray the costs of attendance for those students eligible for financial aid. (Note: This institution does NOT participate in federal loan programs.)

### FINANCIAL AID CONSUMER INFORMATION

Due to approvals, authorization and accreditation, Shasta School of Cosmetology students are eligible to apply for and receive tuition aid and financial assistance while attending our college. To determine if you are eligible for financial aid, you must complete the application process, meet academic progress standards, and be enrolled full time in an eligible school. To establish and maintain financial aid eligibility, students must apply each year by filling out a Free Application for Federal Student Aid (FAFSA). Shasta School of Cosmetology participates with state, federal and private agencies that provide financial assistance for qualifying students.

- Federal Pell Grant Program - this grant is an important source of aid for students who demonstrate financial need. It is dependent upon determination of eligibility, enrollment status, cost of attendance and a payment schedule issued by the U.S. Department of Education. A grant does not have to be repaid.
- Other financial assistance options may include, but not limited to:
- Veterans Administration – contact your VA office
- Bureau of Indian Affairs or individual tribes – contact them directly
- Department of Rehabilitation – contact them directly
- Smart Business Resource Center (Shasta County) – contact them directly
- Siskiyou Training & Employment Program (Siskiyou County) - contact them directly
- Red Bluff Job Training Center –contact them directly
- Chafee (contact your foster agency)
- Scholarships (Some links are listed on our website, but feel free to look online as there are lots of scholarships out there.)
- Cal-Works (sometimes will assist with kit costs and registration fee)
- 11-mo, 5-mo & 3-mo Payment Plans (0% interest, no fees) depending on chosen course.
- On occasion, Shasta School of Cosmetology may offer in-house scholarships—contact the administration office for further information.

## **VETERAN ADMINISTRATION STUDENTS (V.A.) (Effective 8/1/2019)**

In accordance is Title 38 of United States Code Section 3679(e), effective August 1, 2019 – the State approving agency, or the Secretary when acting in the role of the State approving agency, shall disapprove a course of education provided by an education institution that has in effect a policy that is inconsistent with the hours below:

NOTE: A *covered individual* is any individual who is entitled to educational assistance under chapter 31, Vocational rehabilitation and Employment, or chapter 33, Post-9/11 GI Bill benefits.

\* Any covered individual to attend or participate in the course of education during the period beginning on the date on which the individual provides to the educational institution a certificate of eligibility for entitlement to education assistance under chapter 31 or 33 (a “certificate of eligibility” can also include a “Statement of Benefits” obtained from the Department of Veteran’s Affairs’ (VA) website – eBenefits, or a VAF 28-1905 from for chapter 31 authorization purposes) and ending on the earlier of the following dates:

1. The date on which payment from VA is made to the institution.
2. 90 days after the date the institution certified tuition’ and fees following the receipt of the certification of eligibility.

\* Students attending this institution are ensured that no penalty will be imposed, including the assessment of late fees, the denial of access to classes, libraries, or other institutional facilities, or the requirement that a covered individual borrow additional funds, on any covered individual because of the individual’s inability to meet his or her financial obligations to the institution due to the delayed disbursement funding from VA under chapter 31 or 33.

## **FINANCIAL AID PHILOSOPHY**

Shasta School of Cosmetology believes that the talents, hopes, and ambitions of all people are among our nation’s most valued possession. As such, this school continues to promote scholarship and grant opportunities for qualified, deserving students who must find funds to attend college. The fundamental purpose of this school’s financial aid programs is, therefore, to make it possible for students who would normally be deprived of a college education because of inadequate funds to attend college. The following principles have been adopted for our financial aid program:

This college will work with schools, community groups, and other educational institutions in support of the national goal of equality of educational opportunities.

1. Expected family contribution (EFC) affects the student’s cost of education. This school expects parents to contribute financially according to their means considering their incomes, assets, number of dependents, and other relevant information. Students are also expected to contribute from their own earnings and assets, including borrowing against future earnings.
2. Financial aid will be offered after determining whether the family’s resources are insufficient enough to meet the student’s educational expenses. The amount of aid offered will not exceed the amount needed to meet the difference between the student’s total educational expenses and the family’s resources.
3. In awarding funds to eligible students, the amount and the type of self-help will be related to the circumstances of the individual and the largest amount of grant assistance will be offered to students with the least ability to pay.

## **FINANCIAL AID MECHANISM**

Financial aid is a mechanism that reduces out of pocket costs those students and/or parents must pay to obtain a specific postsecondary education. In other words, financial aid is money made available to help students meet the cost of college attendance. Financial aid includes grants, which do not have to be repaid. Financial aid is awarded to students who have “need”. *Need* is the difference between the amount of money that the family

will be expected to contribute to meet student costs and the cost of education at this school. *This school does not process student loans.*

Applicants seeking state or federal financial aid assistance must have a minimum of:

1. Original high school diploma, GED, high school equivalency, or completion of approved secondary home schooling. Foreign high school diplomas must be translated into English, evaluated and verified that it is the equivalent of a United States High School Diploma. (Notary is not acceptable.) Please see school admin office for acceptable verification companies.
2. Original social security card
3. Proof of age (original birth certificate, driver's license)
4. Successfully pass the placement test
5. If enrolled under a training agreement with a government agency, school district and/or other entity, the student must meet the admission requirements set out in the training agreement and/or applicable state licensing or certification regulations
6. All applicants must have completed admissions application forms and submitted documentation
7. All applicants must attend orientation before the first day of class.
8. Be at least 17 years of age when eligible for the state test
9. Ability to read, comprehend and communicate in English
10. All applicants must pass a personal interview with the enrollment office prior to admissions

### **STUDENT ELIGIBILITY REQUIREMENTS**

To be eligible for financial aid, a student must:

- a. Be admitted as a regular student
- b. Be enrolled or accepted for enrollment in an eligible program on at least a half time basis.
- c. Be a citizen or an eligible non-citizen
- d. Not owe a refund on a Pell Grant or SEOG at any school
- e. Not be in default on a student loan at any school
- f. Have financial need
- g. Be making satisfactory progress (as defined by the school's policy) during study
- h. Be registered for selective service (if a male born after January 1, 1960)
- i. Have a high school diploma, GED, completion of an approved home-schooling secondary program. Foreign high school diplomas must be translated into English, evaluated and verified that it is the equivalent of a United States High School Diploma. (Notary is not acceptable.) Please see school admin office for acceptable verification companies.
- j. Agree to use any federal student aid received solely for educational purposes.

### **GENERAL FINANCIAL AID INFORMATION**

Full-time financial aid advisors are available to assist you in obtaining the financial assistance required to meet your educational needs. You may apply for financial aid by contacting a financial aid advisor to discuss the process and timelines to apply for aid and completing the Free Application for Federal Student Aid (FAFSA). The FAFSA helps determine the amount of assistance for which you are eligible. This analysis considers factors such as income, assets, number of family members in your household, and the number of your family members enrolled in college.

**WHEN TO APPLY:** You must complete the Free Application for Federal Student Aid (FAFSA), Renewal FAFSA or FAFSA on the Web (FOTW) worksheet. You should apply for financial aid as soon as you decide to enroll at Shasta School of Cosmetology. Your financial aid advisor will advise you of the necessary items for the application process. Student financial aid information (FAFSA data, verification items, disbursement information, etc.) is maintained in individual student files. This institution recommends that students keep a financial aid file at home to help ensure a smooth financial aid process and timely receipt of financial aid funds.

WHAT HAPPENS NEXT? Once you have submitted the FAFSA or FOTW, you will be sent a Student Aid Report (SAR or e-SAR). The SAR or e-SAR should be checked for accuracy. Contact the school immediately in case you think corrections are needed. Once the SAR or e-SAR has been determined to be complete, a financial aid award letter will be sent to you which will state the student need (the cost of your education), family contribution, and the amount of the grant awarded. The Department of Education requires verification of a percentage of all students. It is the policy of Shasta School of Cosmetology to verify all the information for students who have applied for financial aid. You must complete the verification process before disbursements will take place. Funds are then distributed by the financial aid personnel.

### Compliance Statement

The Federal Privacy Act of 1974 requires that students be notified that the disclosure of their social security number is mandatory. The social security number is used to verify student's identity, to process the awarding of funds, the collection of funds, and the tracing of individuals who have borrowed funds from federal, state or private programs.

### Application Procedures and Forms

Financial aid applications for this institution consist of the following:

1. Free Application for Federal Student Aid (FAFSA). This form needs to be completed as instructed on the form. Documentation to substantiate the data entered on the form will be required by the Financial Aid Office as per the policy of this institution.
2. Enrollment contract
3. Signed Student Aid Report
4. Verification information which includes documentation regarding income, assets, and status.

### Determining Need

The information you report when you apply for aid is used in a formula, established by Congress, which calculates your expected family contribution (EFC). Shasta School of Cosmetology utilizes the Free Application for Federal Student Aid (FAFSA) for students applying for aid. The results will be provided in the form of an electronic student aid report with the calculation of the expected family contribution.

### Award Concept, Selection of Recipients and Packaging Criteria

Schools frequently do not receive enough campus-based funds to satisfy all the student financial needs. Therefore, the school emphasized the self-help concept of student financial assistance. The self-help concept is on a first come, first served basis when awarding eligible applicants. The SELF-HELP CONCEPT lists types of financial assistance in the following order (1) Family Contributions, (2) Other resources, (3) Pell Grant, (4) Self Help (lenders).

### Financial Aid Definitions

The following terminology corresponds with common terms used within financial aid definitions.

*Academic Year* – Twenty-six weeks of instructional time with a minimum of 900 clock hours of instruction for a full-time student. The midpoint of the academic year shall be a minimum of 13 weeks and at least 450 clock hours. In effect, all students enrolled in courses with an academic year schedule to be completed in less than 26 weeks, regardless of the number of clock hours offered, would have aid eligibility reduced in proportion to the number of weeks and hours during study in relation to the academic year.

*Clock Hour* - 50 to 60 minutes of supervised instruction during a 60-minute period.

*Dependent Student* - An individual that does not meet the independent student criteria. This student is required to submit with their application, student, spouse (if applicable), and parents' income and assets data.

*Expected Family Contribution (EFC)* - The amount that has been calculated as family contribution to offset the student cost of attendance.

*Financial Aid Eligibility/Citizen/Non-Citizen* - You must be one of the following to receive federal student aid: (1) U.S. Citizen, (2) U.S. National, (3) U.S. Permanent resident who has an I-151 or I-551 (Alien Registration Receipt Card), (4) Departure Record (I-94) from the US Immigration and Naturalization Service (INS) that shows one of the following designations: (a) Refugee, (b) Asylum granted, (c) Indefinite parole and/or Humanitarian Parole, (d) Cuban - Haitian entrant, status pending, (e) Conditional entrant (valid only if issued before April 1980), (f) an approval form (I-797), (g) I-688 with valid expiration date. IF YOU ARE IN THE UNITED STATES UNDER ONE OF THE FOLLOWING CONDITIONS, YOU ARE NOT ELIGIBLE FOR FEDERAL AID: (1) F1 or F2 student visa, (2) J1 or J2 exchange visitor visa only, (3) I-688 a, I-688 b, or I-688 (Amnesty Applicant).

*Independent Student* - An individual who meets one of the following criteria: (1) meets federal age requirement, (2) an orphan or ward of the court, (3) a veteran of the U.S. armed forces, (4) An individual with legal dependents other than a spouse, (5) A married individual, or (6) A graduate or professional student.

*Need* – Financial need is the amount left over after subtracting the expected family contribution from your cost of attendance.

*Parent(s)* – For the purposes of the financial aid programs, “parent” is mother and/or father or adoptive/stepparents or legal guardian, not foster parents.

*Recoveries* - Recoveries resulting on funds paid to students for personal expenses which exceed the amount needed (based on the months attended times the monthly budget allowance) will be due from the student to the Title IV Programs. Students will be required to pay for recoveries to the program in this prescribed order: 1st - FEDERAL PELL GRANTS.

*Refunds* - In a case where a refund is due to the Title IV programs, the application of the refund will be made as follows: PELL. This order will be applied providing the student received funds from that program and in amounts not to exceed the amounts originally paid from each program. Refund due to the lender or the aid programs account will be made within 45 days.

*Transfer Student* - A student who attended a post-secondary institution prior to enrollment at Shasta School of Cosmetology. A transfer student is required to provide transcripts from each of the prior institutions attended and proof of training records.

## **VERIFICATION POLICIES**

It is the policy of Shasta School of Cosmetology to provide in a timely manner to students a clear explanation of their role regarding their financial aid and verification, including what documents they must submit, the deadlines they must meet, and the consequence of failing to meet them. Federal regulations 34 CFR 668, Subpart E, governing the Title IV programs require schools to be sure of certain applicant reported data. These regulations require schools to develop written policies and procedures for verification. The school is required to make these policies available to all applicants for financial aid, as well as prospective students, upon request. This procedure is part of the admissions and counseling process. To follow the regulations and achieve consistency governing this process, the following verification policies apply to all applicants for Title IV programs:

**Revised January 17, 2020**

It is the policy of this institution to verify students who have applied for financial aid via FAFSA and been flagged for verification. Additionally, in agreement with requirements of 34 CFR Part 688.16(f), this institution shall resolve inconsistent application information for all enrolled students.

#### TIME PERIOD IN WHICH STUDENTS MUST SUBMIT VERIFICATION DOCUMENTATION

- For first award year, verifications must be completed by the end of the class cancellation period.
- For the second award year, verification must be completed by July 1st. Please note: In the instance that a student drops out of school before their second verification process is complete, the student will have 30 days from their drop date to provide to the Financial Aid office any requested documentation needed to ensure proper qualification for financial aid. Upon expiration of the 30-day period, if the student has not provided all requested documentation for verification, financial aid funds (if any has been disbursed) will be returned to Title IV and the student will be billed for any money owed to the school.

#### CONSEQUENCES FOR FAILING TO SUBMIT FINANCIAL AID DOCUMENTS ON TIME

Funds will not be disbursed until the verification process is complete.

#### METHOD WE WILL USE TO NOTIFY STUDENTS IF THEIR EFC AND TITLE IV AID AMOUNTS CHANGE

If a student's EFC and Title IV aid amounts change, the student will be notified in person by the financial director within five (5) school days. If unable to notify the student in person, notification will be made by phone or mail.

#### PROCEDURES WE OR STUDENT(S) WILL FOLLOW TO CORRECT FAFSA DATA.

During the verification process, FAFSA data is reviewed for errors and any corrections needed are completed by the student or financial director.

#### PROCEDURE WE WILL FOLLOW TO REFER A STUDENT TO THE OFFICE OF INSPECTOR GENERAL

The Office of Inspector General is a clearinghouse for receiving and handling allegations regarding fraud, waste, abuse, mismanagement or misconduct affecting Department of State programs and operations. If you suspect that a student, employee, or other individual has misreported information or altered documentation to fraudulently obtain federal funds, you should report your suspicions and provide any evidence to the Office of Inspector General. All information needed to make such a report is available on the website of the Office of Inspector General at [www.oid.state.gov](http://www.oid.state.gov).

#### Verification Exclusions:

In the absence of conflicting information, exclusions from verification include: (a) An incarcerated student, (b) a recent immigrant who arrived in the United States during the calendar years, (c) spouse is unavailable - as in deceased or mentally or physically incapacitated, residing in a country other than the United States and can't be contacted by normal means, can't be located because his or her address is unknown and the student can't obtain it, (d) parent(s) is/are unavailable - as in deceased or mentally or physically incapacitated, residing in a country other than the United States and can't be contacted by normal means, can't be located because his or her address is unknown and the student cannot obtain it, (e) death of a student, (f) applicant verified by another school, (g) pacific Island resident, and (h) not a financial aid recipient.

#### Required Verification Items

The following are required verification items for financial aid: household size, number enrolled college, adjusted gross income, income tax paid, various other untaxed income and benefits, and high school graduation status.

Note: It is the policy of this institution to verify that a potential student has obtained an approved and valid high school diploma, GED or the equivalent. Documentation for proof may include original high school diploma with graduation date, official transcript, original G.E.D. or Equivalent Certificate. Foreign high school diplomas must be translated into English, evaluated and verified that it is the equivalent of a United States High School Diploma. (Notary is not acceptable.) Please see school admin office for acceptable verification companies. Self-certification is not acceptable documentation. If this institution has reason to believe that a high school diploma is not valid or was not obtained from entity that provides valid secondary school education, this institution will require official documentation that can attest to the validity of a student's graduation status.

### Documentation Required

A verification worksheet is to be filled out and signed by all appropriate parties. This worksheet is used to verify required verification items. If applicable, applicants shall provide the appropriate income tax information of the applicant, applicant's spouse, and/or applicant's parents by utilizing the IRS Data Retrieval Tool on the FAFSA website or by providing official tax return transcripts from the IRS. For non-tax filers, please refer to the financial aid office for appropriate documentation.

### Notification of Results of Verification

The Financial Aid office shall notify and provide any additional forms to the applicant if additional information or documentation is needed for verification. The school shall notify the applicant of any change in the originally computed Pell Grant award. The school shall verbally notify the applicant when verification is complete and by obtaining the student's signature and date on the student's award letter. This is typically done in the financial aid office.

### Referral Procedure

The school shall forward to the Secretary of Education the name, social security number, and other information on any applicant receiving funds. The school reports on possibly incorrect information after they make a reasonable effort to resolve the discrepancy. Under implementation of the regulation, the school shall refer to appropriate authorities the name, social security number, and other information about the applicant to satisfy 34 CFR 668.1.4(g).

## **ATTENDANCE POLICIES**

**(Revised to include Barbering and Barber Crossover – April 17, 2019)**

### **ATTENDANCE AND TARDY POLICY** (Revised June 21, 2019)

Each student is expected to attend all classes as scheduled. Absences from class can seriously affect the student's progress. Any student who is aware of an impending absence from school should advise the director verbally and in writing. If a student is receiving PELL grant funds to attend this school, aid could be affected by absences. If for any reason the school is closed unexpectedly for extenuating circumstances, students will be notified by phone, or email. If the staff is unable to reach students by phone or email, a notice will be posted on the front door of the school. Hours allowed for absences are as follows: Cosmetology = 160 hours, Barbering = 150 hours, Barber Crossover = 20 hours, Manicuring = 40 hours, Esthetician = 60 hours. Actual graduation date is figured according to total course hours + allowed absences for the course.

### **ABSENCES DURING FRESHMAN PERIOD** (Effective January 1, 2020)

Students are limited to how much time they can miss during the freshman portion of their course. Cosmetology and Barbering can miss no more than 18 hours and Esthetician and Manicuring can miss no more than 16 hours.

High school students missing more than 24 hours during freshman class will be withdrawn from the program. Exceptions approved by the Director only.

### Absences and Tardiness

**Absences:** Regular attendance will be required at all times.

**Tardiness:** Students more than 7 minutes late are not allowed to check into theory class. Checking in at all times disrupts classes.

**Class Cuts:** No credit is given when daily timecards are not signed. Students must be checked in on timecards and checked out before leaving the building.



### Overtime

If a student does not complete the course by the actual graduation date listed on their contract, the School will charge an additional \$20.00 per hour according to their contract schedule until completion. Payment for hours to be attended past actual graduation date will be made one week in advance until completion. Absences do not relieve the student of overtime charges. Students must maintain a 70% overall grade and attendance rate to maintain satisfactory progress.

### No Call-No Show Policy

To train students to work in a salon or place of employment, any student missing any day must call prior to clinic start time to advise a STAFF MEMBER that they will either (1) be late or (2) not be at school that day. Additionally, any student leaving early must notify a STAFF MEMBER prior to leaving. Any student not following the above procedure will receive a demerit.

### **CLASS AND PRACTICE HOURS (APPLIED EFFORT)**

Shasta School of Cosmetology will only recognize time clock-recorded hours of attendance. Students must clock in and out at the start and end of their class day, and in and out for their lunch period. After clocking in, you are required to maintain applied effort. Applied effort means that you are to be engaged in assigned practice activities, self-study activities authorized by your teacher, or participating in a class. In all cases, your activities while on the time clock must be related to training for your course of study. Personal grooming, listening to electronic devices, sleeping, leaving the building, reading magazines, etc. will not be tolerated.

### **LEAVE OF ABSENCE POLICY** (Revised January 1, 2019)

The following policy applies to all students:

A student can apply for a leave of absence by filling out a "Leave of Absence" form available in the Administrative Office. This form must be in writing and include the reason for the student's request, signed by the student and approved PRIOR to taking Leave of Absence unless unforeseen circumstances prevent the student from doing so. *For example, if a student were injured in a car accident and needed a few weeks to recover before returning to the institution, the student would not have been able to request the LOA in advance.* An institution may grant a LOA to a student who did not provide the request prior to the LOA due to unforeseen circumstances if the institution documents the reason for its decision, collects the written request from the student at a later date, and establishes the start date of the approved LOA as the first date the student was unable to attend. In this example, *the beginning date of the approved LOA would be determined by the institution to be the first date the student was unable to attend the institution because of the accident.*

Leave of absence will be granted for a minimum of 2 not to exceed 6 weeks. Only one Leave of Absence is allowed per enrollment. Leave of absence is not allowed during the freshmen portion of any course. The LOA together with any additional leaves of absence must not exceed a total of 180 days in any 12-month period. There must be a reasonable expectation that the student will return from the LOA. If a student takes an unapproved LOA or does not return by the expiration date of an approved LOA, they will be withdrawn. As an institution required to take attendance, the withdrawal date for the purpose of calculating a refund is always the student's last day of attendance.

This institution does not assess additional institutional charges (overtime fees or otherwise) as a result of a student's leave of absence. Additionally, a student granted a LOA that meets these criteria is not considered to have withdrawn, and no refund calculation is required at that time.

This institution will extend the student's contract period by the same number of days taken in the LOA. Changes to the contract period on the enrollment agreement will be initialed by all parties or an addendum will be signed and dated by all parties.

Return from Leave of Absence: Students returning from a Leave of Absence or other official interruption of training must return to school in the same satisfactory progress status they had prior to their departure.

# SATISFACTORY ACADEMIC PROGRESS POLICY

(Revised May 3, 2019 to include Barbering and Barber Crossover)

The Satisfactory Academic Progress Policy is consistently applied to all students enrolled at the school. It is printed in the catalog to ensure that all students receive a copy prior to enrollment. The policy complies with the guidelines established by the National Accrediting Commission of Career Arts and Sciences (NACCAS) and the federal regulations established by the United States Department of Education.

## SATISFACTORY ACADEMIC PROGRESS EVALUATION PERIODS

Students are evaluated for Satisfactory Academic Progress as follows:

Cosmetology	450, 900, 1350 scheduled clock hours
Barbering	450, 900, 1350 scheduled clock hours
Barber Cross-Over	100 scheduled clock hours
Esthetician	200, 400 scheduled clock hours
Manicuring	150, 300 scheduled clock hours

\*Transfer Students- Midpoint of the contracted hours or the established evaluation periods, whichever comes first.

Evaluations will determine if the student has met the minimum requirements for satisfactory academic progress. The frequency of evaluations ensures that students have had at least one evaluation by midpoint in the course.

## ATTENDANCE PROGRESS EVALUATIONS

Students are required to attend a minimum of 70% of the hours possible based on the applicable attendance schedule in order to be considered maintaining satisfactory attendance progress. Evaluations are conducted at the end of each evaluation period to determine if the student has met the minimum requirements. The attendance percentage is determined by dividing the total hours accrued by the total number of hours scheduled. At the end of each evaluation period, the school will determine if the student has maintained at least 70% cumulative attendance since the beginning of the course which indicates that, given the same attendance rate, the student will graduate within the maximum time frame allowed.

## MAXIMUM TIME FRAME

The maximum time (which does not exceed 143% of the course length) allowed for students to complete each course at satisfactory academic progress is stated below:

COURSE	MAXIMUM TIME ALLOWED			
			WEEKS	SCHEDULED HOURS
Cosmetology	(Full time, 30 hrs/wk)	- 1600 Hours	76 Weeks	2288
Cosmetology	(HS PT- 24 hrs/wk)	- 1600 Hours	95 Weeks	2288
Barbering	(Full time, 30 hrs/wk)	- 1500 Hours	71 Weeks	2145
Estheticians	(Full time, 24 hrs/wk)	- 600 Hours	36 Weeks	858
Manicuring	(Full time, 24 hrs/wk)	- 400 Hours	24 Weeks	572
Barber Crossover	(Varies, 8-40 hrs/wk)	- 200 Hours	34 Weeks	286

The maximum time allowed for transfer students who need less than the full course requirements or part-time students will be determined based on 70% of the scheduled contracted hours. Students who have not completed the course within the maximum time frame will be withdrawn from the program.

## ACADEMIC PROGRESS EVALUATIONS

The academic (qualitative) element used to determine academic progress: Theory written tests grades as determined by assigned academic learning. Practical are assigned a minimum number of practical work from stamp sheets and timecards. Academic learning is evaluated after each evaluation period as described below.

If the performance does not meet satisfactory requirements, student is placed in warning status. Students must *maintain a written grade average of 70% and pass a FINAL written with 90% exam prior to graduation. Students must make up failed or missed tests and incomplete assignments. Numerical grades are considered according to the following scale:*

<b>A: EXCELLENT</b>	<b>= 90% - 100%</b>	<b>= GPA 4.0-5</b>
<b>B: GOOD</b>	<b>= 80% - 89%</b>	<b>= GPA 3.0-3.9</b>
<b>C: SATISFACTORY</b>	<b>= 70% - 79%</b>	<b>= GPA 2.0-2.9</b>
<b>F: UNSATISFACTORY</b>	<b>= 69% AND BELOW</b>	<b>= GPA 1.9 AND BELOW</b>

### **EVALUATION PROGRESS PERIODS**

Evaluation of progress will be conducted by the Director as follows:

#### **Cosmetology (1600 hrs)**

Evaluations will be conducted at scheduled hour intervals of 450, 900, and 1350.

#### **Barbering (1500)**

Evaluations will be conducted at scheduled hour intervals of 450, 900, and 1350.

#### **Esthetician (600 hrs)**

Evaluations will be conducted at the scheduled hour intervals of 200 and 400

#### **Manicuring (400 hrs)**

Evaluations will be conducted at the scheduled hour intervals of 150 and 300

#### **Barber Cross-Over (200 hrs)**

Evaluations will be conducted at the scheduled hour intervals of 100

Satisfactory = Students with minimum of 70% or 2.0 GPA academically and 70% attendance. All evaluations will be generated within 5 days of completing their scheduled hours. Any evaluation that may impact the student's eligibility for financial aid is notated, if applicable, on the evaluation. A copy of the evaluation is given to the student and a copy kept in the file.

### **DETERMINATION OF PROGRESS STATUS**

Students meeting the minimum requirements for academics and attendance at the evaluation point are considered to be making satisfactory academic progress until the next scheduled evaluation. Students will receive a hard copy of their Satisfactory Academic Progress Determination at the time of each of the evaluations. Students deemed not maintaining Satisfactory Academic Progress may have their Title IV Funding AND/OR Veteran benefits interrupted, unless the student is on warning or has prevailed upon appeal resulting in a status of probation.

### **WARNING**

Students who fail to meet minimum requirements for attendance or academic progress are placed on warning and considered to be making satisfactory academic progress while during the warning period. The student will be advised in writing on the actions required to attain satisfactory academic progress by the next evaluation. If at the end of the warning period, the student has still not met both the attendance and academic requirements, he/she may be placed on probation and, if applicable, students may be deemed ineligible to receive Title IV funds and/or Veteran benefits.

### **PROBATION**

Students who fail to meet minimum requirements for attendance or academic progress after the warning period, **if the student appeals the decision, and prevails upon appeal**, will be placed on probation and

considered to be making satisfactory academic progress during the probationary period. Additionally, only students who have the ability to meet the Satisfactory Academic Progress Policy standards by the end of the evaluation period may be placed on probation. Students placed on an academic plan must be able to meet requirements set forth in the academic plan by the end of the next evaluation period. Students who are progressing according to their specific academic plan will be considered making Satisfactory Academic Progress. The student will be advised, in writing, of the actions required to attain satisfactory academic progress by the next evaluation. If at the end of the probationary period, the student has still not met both the attendance and academic requirements required for satisfactory academic progress or by the academic plan, he/she will be determined as NOT making satisfactory academic progress and, if applicable, students will not be deemed eligible to receive Title IV funds and may be withdrawn.

### **RE-ESTABLISHMENT OF SATISFACTORY ACADEMIC PROGRESS**

Students may re-establish satisfactory academic progress and Title IV aid, as applicable, by meeting minimum attendance and academic requirements by the end of the warning or probationary period.

### **APPEAL PROCEDURE**

If a student is determined to not be making satisfactory academic progress, the student may appeal the determination within seven calendar days. Reasons for which students may appeal a negative progress determination include death of a relative, an injury or illness of the student, or any other allowable special or mitigating circumstance. The student must submit a written appeal to the school on the designated form describing why they failed to meet satisfactory academic progress standards, along with supporting documentation of the reasons why the determination should be reversed. This information should include what has changed about the student's situation that will allow them to achieve Satisfactory Academic Progress by the next evaluation point. Appeal documents will be reviewed, and a decision will be made and reported to the student within 10 calendar days. The appeal and decision documents will be retained in the student file. If the student prevails upon appeal, the satisfactory academic progress determination will be reversed, and federal financial aid will be reinstated, if applicable.

### **INTERRUPTIONS, COURSE INCOMPLETES, WITHDRAWALS**

If enrollment is temporarily interrupted for a Leave of Absence (*Leave of Absent* policy in attendance section), the student will return to school in the same progress status as prior to the leave of absence. Hours elapsed during a leave of absence will extend the student's contract period and maximum time frame by the same number of days taken in the leave of absence and will not be included in the student's cumulative attendance percentage calculation. Students who withdraw prior to completion of the course and wish to re-enroll will return in the same satisfactory academic progress status as at the time of withdrawal.

### **WITHDRAWALS**

Any student who withdraws from their contracted course or fails to complete their training will have a notice placed in their student file as to their progress at the point of withdrawal. A student making satisfactory progress at the point of withdrawal may apply for re-enrollment in the school and will be considered making satisfactory progress at the point of re-entry. A student failing to meet minimum satisfactory requirements at the point of withdrawal will be placed on warning status until first established scheduled evaluation if accepted for re-enrollment.

### **NONCREDIT, REMEDIAL COURSES, REPETITIONS**

Noncredit, remedial courses, and repetitions do not apply to this institution. Therefore, these items have no effect upon the school's satisfactory academic progress standards.

### **TRANSFER HOURS**

With regards to Satisfactory Academic Progress, a student's transfer hours will be counted as both attempted and earned hours for the purposes of determining when the allowable maximum time frame has been exhausted. (Please see policy [Requirements for Transfer Students.](#))

# SCHOOL RULES AND REGULATIONS

## STANDARDS OF PERFORMANCE, POLICIES AND PROCEDURES

### Student Standard of Performance Statement:

As a student of Shasta School of Cosmetology, I will declare myself to secure my success and assure the prosperity of my industry. This formula starts with me projecting a positive mental attitude in efforts to achieve a cooperative atmosphere. My productive environment will consist of honesty, respect, integrity, fairness, responsibility, accountability, and effective communication through people skills, professionalism and the incessant desire for continual knowledge. With these attributes, I will come to understand the value of teamwork and the importance of client satisfaction. Once these qualities are developed and practiced, I will have set forth on my mission to become a true professional. Shasta School of Cosmetology is founded on certain Standards of Performance. The following standards indicate how you can function according to the specific policies and procedures of the school. Your adherence to these policies directly affects the consistency and continuity of the image of Shasta School of Cosmetology presence in the marketplace. These guidelines by no means intend to stifle your creativity. On the contrary, the Personal Standards of Performance statements and guidelines form a framework from which you can build on your success. The Standards of Performance, Policies and Procedures contained herein are by no means complete. However, they are the foundation of some of the most successful salons in the United States today.

## CONDUCT AND DISCIPLINE

It is expected that all Shasta School of Cosmetology students are enrolled for serious educational pursuits. Hence, students will conduct themselves to preserve an appropriate atmosphere of positive learning. It is also expected that all students who enroll at Shasta School of Cosmetology are willing to assume the responsibilities of citizenship within the student body. While enrolled, students are subject to school policies, rules and regulations that includes the prerogative of dismissing those whose conduct is unfavorable to the aims of an institution of higher education.

## DISMISSAL POLICY

The school may terminate a student prior to the completion of their program for one or more of the following: 1) Insufficient academic progress, 2) Not fulfilling financial obligations to the school, 3) Failure to comply with the rules and regulations of the school, 4) Failure to comply with the Tardy/Attendance policy of the school, 5) Insubordination, 6) Failing to attend classes for 14 consecutive calendar days without notifying the school, or 7) If the student does not return on the documented date of return from a leave of absence.

## SCHOOL RULES VIOLATIONS (Revised May 21, 2019)

Shasta School of Cosmetology will be on the following demerit, warning, probation, suspension and possible expulsion system for violation of school rules. Hours missed by students for violation of Rules and Regulations will not be excused hours and will be charged against the student's allowed missed time hours as per contract.

- A. Three demerits during any three-month period, student will be on warning status.
- B. Four demerits during any three-month period, student will be suspended for one school week.
- C. Eight accumulated demerits; student will be suspended for two school weeks and put on warning status.
- D. Twelve accumulated demerits; student will be withdrawn from the program.

## SCHOOL RULES

### 1. Dress Code

All students must be in proper uniform prior to clocking in for the day. Proper uniform consists of the following:

- 1. Tops
  - a. Black uniform shirt only w/school logo.
  - b. No modifications to uniform shirts are allowed

2. Lab coats
  - a. Must be worn while in attendance at school.
  - b. Black lab jacket(s) are provided by SSC in kits.

**Note: If a student loses or ruins their lab coat/uniform shirt provided to them by SSC, they are responsible for replacing them with new ones. Lab coats must be purchased from SSC. Uniform shirts must be purchased from SSC and have the school logo.**

3. Bottoms
  - a. Black pants/dresses only (No gray, navy, faded black etc.)  
Dress/skirt lengths must be BELOW KNEECAP even if pants under them
  - b. No sweatpants
  - c. No sheer or see-through clothing
  - d. NO SHORTS or cutoffs
  - e. Any holes in pants must have solid black underneath – no skin showing
  - f. No pictures, letters, or logos
  - g. Cannot look like gym attire
4. Shoes
  - a. Closed-footed shoes only (No flip flops, sling-backs, sandals, open shoes, slippers, etc.)
5. Sweaters/Sweatshirts/Jackets
  - a. Only hoodies sold by school are allowed
6. Head Adornment/Jewelry
  - a. No hats
  - b. Headbands may be worn no wider than 2"
  - b. Facial jewelry is okay. If infected, they must be removed.

**NOTE: The supervising instructor for the day can pass judgment on the cleanliness, neatness and appropriateness of a student's uniform and whether the student needs to be sent to the administration office due to their appearance. FAILURE TO COMPLY WITH THE DRESS CODE COULD CAUSE DISMISSAL UNTIL STUDENT IS IN ACCEPTABLE UNIFORM!**

**2. Freshman must wear a freshman badge until completion of freshman class.**

3. Timecards

- A. It is the student's responsibility to clock in and clock out. Forgetting to punch time clock is forfeited hours. Timecards are not to be taken out of the building. Time on lost timecards is forfeited unless hours can be documented by appointment books and/or theory roll sheets. The Director is the only one who can verify and approve documented hours. Intentional falsifying of timecard is an automatic 12 demerits which will cause a minimum of 90 days suspension from school.
- B. Time allowed for school-approved trade shows is documented with original ticket from the show. Documentation must be submitted within 30 calendar days of the trade show's end to receive credit. A maximum of 16 hours allowed.
- C. Timecards are calculated in quarter hour increments. Example: If student clocks in at 8:37, time starts at 8:30. If student clocks in at 8:38, time starts at 8:45 and is considered late.
- D. A student that is more than 7 minutes late on a theory day cannot clock in until theory is over. THEORY: According to individual class schedule. Any student missing 5 hours of theory per month will receive a demerit for every theory class missed afterwards for the remainder of the month.
- E. **Timecards must be filled out and signed daily.**
- F. Timecards must be turned in at the end of each scheduled week.

- G. **All students must clock out for lunch at their scheduled time unless approved by the instructor in charge of area. Students must take a 30-minute lunch after 6 hours attendance. All students must leave timecard at desk daily when punching out for lunch. Non-compliance may result in dismissal for the day.**
- H. All students must sign out for breaks on the sign-out sheet located on the back, exit door and in the lunchroom unless in a classroom situation when all students are taking a break at the same time. Breaks must be taken at scheduled times according to class schedule. If the student leaves break area (break area is defined as visible from the back door) during break, the clock mark must be on the front of timecard prior to leaving the building and clock back in when returning. This time is deducted due to leaving campus. All students must deduct clock hours when off campus. Students taking more than 10 minutes (on premises) will be required to clock out on the front of their timecard for the additional time and will receive a disciplinary demerit.
- I. Students under 18 years old must notify instructor in charge when leaving school prior to regular clock-out times and a parent must call prior to student leaving or the student will be market as truant.
4. Completion of Assignments and Sign-off Sheets
- A. It is a student's responsibility to complete all assignments and sign off sheets at designated times.
- B. Students are allowed one week to make up and pass their theory tests. A student will not be allowed to have any personal work done until their test is taken and passed. If not passed after one week, the student will receive a disciplinary demerit each day until test is passed. Theory tests missed or not passed will require a minimum outline of designated pages per chapter. All make-up tests are to be taken in freshman room or designated area. Students are not allowed to sit together while testing. Make-up tests have a time limit of 75 minutes. Students will receive a demerit if not prepared for overdue make-up test with required outline. Time clocked out will be subject to overtime charges. Exceptions will be made by Director only.
5. Work Area/Stations
- Students will NOT have assigned workstations. Students with 90% attendance will have priority for available workstations. Stations will be assigned as per the discretion of the school director. It is the student's responsibility to keep their work and surrounding area clean (chair, station, mirror, equipment, etc.), and any other area a student may be working in must be maintained in a clean sanitary manner. Student may have one free-standing 3x5 picture on their station. No other decorations are to be on or around work areas. The student's first name in holder can be placed on the mirror and no added decoration is allowed on the mirror.
6. Use of School Equipment and Supplies
- A. Unless used for modeling or sign-off sheet, students must pay for supplies used on themselves.
- B. All clients and students must pay for services rendered prior to receiving service.
- C. Wasting school products is prohibited.
- D. Wasting towels is prohibited.
- E. Student must leave their timecards at the front desk when checking out materials (reference books, DVD's) from the school library. School library is in the administrative office. Also, a computer room is available for student use.
7. General Rules
- A. While in school, students must follow their procedure book when completing services. Students are not to leave clients unattended while chemicals are being used.
- B. All student's work must be checked by an instructor prior to, during, and after services rendered.
- C. Do not talk to other students while they are working on patrons in student salon area.
- D. Do not talk to friends or relatives in the lobby while clocked in.
- E. Students who refuse appointments, without permission, will be clocked out for the day. NOTE: If a student has an issue with a client, a supervisor is to be notified immediately, not after the client is gone.
- F. Disrupting theory or freshman class is prohibited i.e. talking, sleeping, walking out of class, etc.

- G. Excessive noise is prohibited.
- H. Profanity is prohibited! (AUTOMATIC 4 DEMERITS)
- I. No student or employee will change appointments on the appointment books without the supervising clinic instructor's approval. No booked appointment is to be moved to make room for a requested appointment.
- J. Tobacco Free Campus - Smoking is not permitted by students or employees on the school property, except in designated area outside, at any time. Clients are not permitted to smoke in building.
- K. Each student is responsible for the work assigned to them.
- L. Only the theory book, student procedure book, hairstyling books and hairstyling magazines are to be read during school or under the dryer.
- M. All students must participate in sanitation at the end of the day.
- N. Eating is allowed in the break room only. Students can have beverages in student salon and classroom, but NOT while working on clients or students.
- O. When not working on a patron, students have the responsibility to fulfill requirements on the timecard prior to course completion. Students WILL NOT be marked off the books at any time to work on these requirements. Students are not allowed to work on themselves at any time.
- P. Any student observed stealing by an instructor shall be dismissed from school.
- Q. Only students assigned to work DESK or LAB shall be in these areas unless directed otherwise by an instructor.
- R. **Student parking: Do not park in areas marked staff or client.** Please drive slowly through the parking lot.
- S. Videos or DVDs must be checked out, leaving timecard with instructor or front desk.
- T. Due to Federal and State regulations, products not sold by the school and thus not having Material Safety Data Sheet on file will not be allowed on premises nor are they allowed to be used on clients or students. Students not wishing to use school products designated for facials and makeup must supply their own products. These products can only be applied to the owner; thus, the owner takes full responsibility for its contents. Products must always be in sanitized condition and applied in accordance to State regulations. Schwab & Ambrosia products are for clients, testing and sign-off sheets only.

## **GRIEVANCE POLICY/CHAIN OF COMMAND**

### What to do when you have a problem:

Problems of all kind occur in any school or business. If a problem should arise with an individual, try to resolve the matter with that person. If the problem cannot be resolved, you may request an appointment with the administrative office. The purpose is to have both parties discuss the issue at hand in a calm manner with the student affairs representative, student, and others present with a resolution. Should the problem become unresolved, it needs to be referred to the School Director for an investigation and resolution. Student grievance forms are available in the administrative office, if applicable. Additionally, records of complaints and their resolution, as applicable, are retained on file in the administrative office. This chain of command permits the proper flow of information and allows the system to function more efficiently and effectively, which may produce more positive results, quicker action, reaction and consistency. If you have exhausted the entire chain of command toward a resolution and the organization is unable to assist you in your matter, seek Bureau for Private Postsecondary Education at 1747 North Market, Ste 225, Sacramento, CA 95834. BPPE mailing address is PO Box 980818, W. Sacramento, CA 95798-0818, Phone 1(888) 370-7589. See grievance procedures for additional information.

**This institution's student affairs, Title IX representatives are David J. Hambelton, Director and Terry Hambelton, Finance Director.**

## **COUNSELING PROCEDURES/DISCIPLINARY PROCESS**

When a student is to be counseled for disciplinary problems, Shasta School of Cosmetology implements the positive approach, known as a WIN/WIN AGREEMENT. This agreement entails the action in question, desired results, resources, guidelines, accountability and consequences (results of action, positive or negative). In conjunction with the WIN/WIN AGREEMENT, the following three-step procedures are outlined:



- A. INTERVENTION - When a student is not maintaining satisfactory progress, grades, or displays a behavior that is not conducive to the philosophy of the Shasta School of Cosmetology organization and/or the beauty industry, they will be counseled by administrative personnel. Upon conclusion of the intervention, appropriate steps will be outlined for the student's continuation of their education.
- B. ETHICS - At Shasta School of Cosmetology, we place a high value on the integrity and good judgment of every individual associated with the school. Any deviation from high ethical standards can bring discredit not only to the school but to the industry. We expect every student to exercise discretion and professionalism at all times. Clients, staff members, and fellow students must be treated with respect and courtesy. Please keep the school's best interest in mind at all times. Conversation topics should be limited to professional subjects and not include subjects like religion, politics, sex, or personal problems. The school positively reserves the right to suspend or expel a student who gossips, uses vulgar language, or causes any type of discord. Respect must be shown at all times toward peers, customers and staff.
- C. COMPLIANCE - Students must comply with all instructions, directives, and orders given by school personnel relative to school activities. Also, students must comply with the School's Standards of Performance Policies and Procedures, and State of California's Rules and Regulations.

### **SERVING THE PUBLIC**

All students will be serving the public and must be courteous and pleasant. Students must take all appointments assigned to them. Students are to be prepared with all necessary equipment needed to complete the service. A student is not to leave a client during a service while a chemical is processing, during a facial peel, or while an electric apparatus is applied to the skin unless another student has been assigned by the teacher. Should a student leave a client with any of the above-mentioned work, they will face disciplinary actions as deemed appropriate.

### **COSMETOLOGY, BARBERING, BARBER CROSS-OVER, MANICURING & ESTHETICIAN SERVICE PROTOCOL**

1. When students are called to the reception desk for an appointment, they will pick up the work ticket, which will indicate the type of service his/her client has scheduled.
2. The student will greet the client in a professional manner and direct them to their assigned station. The work ticket must be prominently displayed on the workstation.
3. After completing the consultation process, it is necessary for the student to consult with the floor instructor before the service begins. Additional services may be added, and a client charged accordingly.
4. The work ticket must be presented before any product is dispensed.
5. Throughout the service, educate the client as to what additional services may be required or retail products that maintain the quality of service.
6. Upon completion of the service, the student will walk the client to the reception desk to complete their transaction, suggest any retail products, and book for their next appointment.

### **DISPENSING OF EQUIPMENT AND MATERIALS**

The staff is responsible for dispensing supplies to ensure inventory control. It will be necessary for the student to present the client work ticket before any supplies will be released. If a student is checking out an implement or tool, they must provide their timecard. Upon return of the checked-out items, the student timecard will be released.

### **RECEPTION DESK**

The school reception desk is not a gathering place for students. Standing at the desk is unsightly to clients entering the school and disrupts the duties of the school receptionist. Only the receptionist, instructors or assigned students are allowed behind the desk. All appointments are to be made by the receptionist, designated staff member, or assigned student(s). All personnel, including teachers, must follow this procedure to insure consistency, customer service and professionalism.

### Last Clinic Appointment Taken

The last appointment taken should reflect the normal total time needed to complete the full service. If you have any questions, ask the supervising instructor.

### **ADVERTISING**

Shasta School of Cosmetology is not responsible for any advertising created by students.

### **PERSONAL SERVICES**

Personal services are subject to administrative approval and are not guaranteed. All students are paying for their education. Receiving services on themselves is not considered to be part of their education. Approved students may receive personal services by observing the following criteria:

- A. Students must be maintaining satisfactory progress.
- B. Services may be given **ONLY** by permission.
- C. Board work, Incentive sheets and theory tests must **ALL** be brought current and complete. Until all requirements on timecards are completed, board work is still a priority and must be completed first.
- D. It is necessary to get approval from the floor instructor and the receptionist prior to receiving services.
- E. Credit will be given as modeling and the time allotted will be customary for the service given.
- F. Students must pay for all personal services.
- G. Personal services may be stopped due to client needs.
- H. Students may be bumped from receiving services due to demand of increased clientele and stations.
- I. Personal service in the classrooms, under teacher's supervision, may be allowed and subject to certain charges depending on materials and supplies used.

### **STUDENT HEALTH AND SAFETY**

Your health and safety are important to Shasta School of Cosmetology. All requirements must be adhered to and the following are to be noted and/or followed by all students:

- A. All accidents or injuries must be reported on the day the incident occurs using an accident incident form. Accident incident forms are in the administration office.
- B. Common sense is the most important safety rule of all. Please use it at all times.
- C. Horseplay in work areas will not be tolerated.
- D. Take all necessary precautions to maintain a safe environment.

### **STUDENT PRICE LIST**

Students pay ½ prices for all chemical work or any work that uses products. Services not using chemicals or products are free.

### **VISITORS**

All visitors must remain in school waiting area. No visitors are permitted in the classroom or on the clinic floor or break area (including outside break areas).

### **GUM CHEWING**

Gum is a hair magnet. Chewing gum, while working on clients, does not look nor sound professional. It is also not sanitary. Therefore, gum chewing is not permitted on the premises.

### **TELEPHONE CALLS**

School phones may not be used for personal calls. The receptionist **will not take messages** for personal phone calls unless it is an emergency. Calls will be screened to determine if it is a true emergency. An emergency is defined as a spouse, child, sibling or parent who is extremely ill or has been in an accident requiring emergency medical treatment. Use of personal cell phones is allowed during student breaks and in break areas only—not in front of the college.

## **COMPUTER AND ELECTRONIC COMMUNICATIONS POLICY**

During class hours, all electronic devices such as cell phones, iPods, GoPro's, Apple watches, etc. must be kept off, on vibrate or silent mode and in locker. Listening to or watching videos on personal electronic devices are also not allowed. No photographing, text messaging or recording is allowed. **Should a student's electronic device be discovered in the classroom, the student will be given the choice to (a) put phone in the office for the day, or (b) go home for the day.** Students will be dismissed from class when using an electronic device inside the building. When using an electronic device (cell phone, Apple watch, iPod, GoPro, etc.), students must be clocked out for lunch or on break and not in the classroom or student salon area. The only location a student may use an electronic device—even when out of class—is outside the back of the building, in the parking lot or in the break room—never in front of the college. Due to strict privacy laws, absolutely no camera phones can be turned on while inside the campus buildings. NOTE: A STUDENT MAY TAKE A PICTURE OF THEIR WORK ONLY WITH PERMISSION FROM A SUPERVISING INSTRUCTOR; AND, THE PICTURE MUST BE TAKEN UP AGAINST A WHITE WALL.

Regarding college licensed software that support's educational processes, students are not permitted to copy, remove, or install software. By using the computer equipment, software, and communications devices, all students knowingly and voluntarily consent to being monitored and acknowledge this institution's right to conduct such monitoring. The equipment is intended for educational purposes only, and any other use by the students may result in discipline up to and including permanent dismissal from the college.

## **COPYRIGHT INFRINGEMENT**

Copyright infringement is against the law and is prohibited at this school. Willful unauthorized distribution of copyrighted material, including unauthorized peer-to-peer file sharing, may subject the students to civil and criminal liabilities. Students who engage in illegal downloading or unauthorized distribution of copyrighted materials using the institution's information technology system may be subject to expulsion and/or criminal liabilities. Additionally, willful copyright infringement can result in criminal penalties of up to five years and fines of up to \$250,000 per offense.

## **MEDICATION**

All students must inform the Administration Office of all medication ingested during business hours including prescription medication. If under 18 years old, student must have a note from their parents or guardian prior to taking medication.

## **UNDER THE INFLUENCE**

Any student who possesses or who is determined to be under the influence of alcohol or drugs while at school will be subject to termination. If it is determined that you have been under the influence, you may be sent to get a drug test at your own expense within 24 hours.

## **WEAPONS**

Any student who possesses or uses a weapon while at school will be subject to termination.

## **MODELS**

At times, the student will be asked to provide a model to perform services. There are no fees for models. Shasta School of Cosmetology will give the student a five-day minimum notice. Failure to bring in a model will adversely affect your grade, performance, and specialized personal training. As a part of the student's learning experience, he or she will be responsible for receiving services administered by other students. If the student has a medical condition that prohibits them from receiving a service, they must submit supporting documentation from a certified physician.

## **EQUIPMENT AND BELONGINGS**

Each student is responsible for their personal belongings and materials. For this reason, a locker or storage unit is provided during the freshman period. All bottles and containers must be labeled to identify its contents.

Students may not borrow equipment from the school; further, they are responsible for the return of school materials and equipment issued to them. Any equipment/supplies issued from the school and not returned will be charged on their Shasta School of Cosmetology account. Backpacks and wheel packs are allowed, but not on the clinic floor or the classroom floor; they must fit into your locker/side station. The reason they are not allowed on the clinic floor or the classroom floor is because of fire safety and trip hazards. Any bags and lockers are subject to on-the-spot inspection along with the student tool kit. Personal kit belongings must be removed from the school daily. There will be no written notice given by the college to remove the student's belongings from a locker or station. Should you have any concerns about possible loss of equipment and belongings, we recommend that you contact your insurance agent to determine whether your present policy would cover any such losses. If your present policy does not cover such losses, you may want to pay additional premiums to provide such coverage on your present policy.

### **FIELD TRIP PARTICIPATION**

The management of Shasta School of Cosmetology believes that outside education and exposure to our industry is a vital part of our student's development. In accordance with this belief, Shasta School of Cosmetology awards hours for attending school-approved trade shows.

**ANY VIOLATION OF THE ABOVE RULES IS, OR MAY BE, CAUSE FOR SUSPENSION OR DISMISSAL FROM THE SCHOOL.**

**SHASTA SCHOOL OF COSMETOLOGY RESERVES THE RIGHT TO CHANGE, DELETE, OR ADD TO RULES BY POSTING SUCH CHANGES.**

## **GRADUATION POLICIES**

### **GRADUATION REQUIREMENTS**

Students must complete all:

1. State requirements
  - a. State required course hours
  - b. Technical hours of instruction
  - c. Practical operations

In Cosmetology	12.0401	satisfactory completion of 1600 hours
In Barbering	12.0402	satisfactory completion of 1500 hours
In Manicuring	12.0410	satisfactory completion of 400 hours
In Esthetician	12.0409	satisfactory completion of 600 hours
In Barber Crossover	12.0402	satisfactory completion of 200 hours
2. School completion requirements
  - a. Theory test
  - b. Goal sheets
  - c. Scheduled testing sheets and evaluations
  - d. Portfolio and Theory Workbook
  - e. Exit Examination (passing with 90% or better)
  - f. All financial obligations
  - g. Exit Interview (includes final evaluation)

### **STATE REQUIREMENTS** (Revised January 1, 2019)

Depending upon the course completed, graduates may be licensed as a Cosmetologist, Barber, Manicurist, or Esthetician if they are 17 years of age, have at least a 10th grade education and pass the State Board Exam.

## **MINI-BOARDS**

The goal is to have senior students, who have a prescheduled state exam date, to attend a minimum of six (6) mini-board classes (mock state board testing). Mini boards are scheduled approximately six (6) weeks prior to testing date.

## **PLACEMENT AND COUNSELING**

Job placement depends on many factors. At Shasta School of Cosmetology, we enjoy an enviable reputation on the quality of training we offer our students. As a result, we are continually contacted by salons in the area and other job sources seeking graduates of our school. A list of current job opportunities is available to all graduating students at no charge; however, placement is not guaranteed. Advice on course selection and vocational goals is provided to all students before enrolling in school and at any subsequent time. Students may confer with the instructor or schedule a counseling appointment with the director. Students are scheduled for counseling appointments if academic or attendance rates fall below 70%.

## **DISCLOSURE AND RETENTION OF EDUCATION RECORDS**

This institution will retain student transcripts and proof of training indefinitely on digital media. All other student records will be retained for a period of five (5) years in fire-resistant storage or format. The school follows policies that:

- a. Guarantee each student (parent/guardian if student is a dependent minor) access to his or her student's file;
- b. Require written consent from the student (parent/guardian if applicable) for release of records in response to each third-party request unless otherwise required by law;
- c. Before publishing and/or selling "directory information" for either the student (parent/guardian if applicable) such as name, address, phone number and e-mail address (es) of student, date and place of birth, major field of study, dates of attendance, degrees and awards received, date of graduation, previous school attended, and/or date of graduation from previous school, we will allow student (parent/guardian) to deny authority to publish one or more of the aforementioned items;
- d. Provide access to student and other school records as required for any accreditation process initiated by the institution or by the National Accrediting Commission of Career Arts and Sciences (NACCAS), or in response to a directive of the Commission.

The college will maintain records as available until June 30 of the year that the student attended. After June 30th each year, all records will be archived. NOTE: Students are not entitled to inspect the financial records of their parents.

## **OCCUPATIONS AVAILABLE**

Potential occupations available graduates of our school may include--but not limited to--Cosmetologists, Barbers, Manicurists, Estheticians, beauty school Instructors, platform artists, sales representatives, and product educators.

## **NATURE AND LEVEL OR OCCUPATION**

1. Cosmetology
2. Barbering
3. Instructor
4. Manicuring
5. Esthetician
6. Salon Manager
7. Manufacturer Representative
8. Hairdresser on board ship

## CERTIFICATION STATEMENT

This catalog and the contract shall be an agreement by the college and the student.

I certify that the information and policies contained in this Consumer Guide and Catalog are true in content and policy. This college enforces such policies pertaining to the standards of progress and rules and regulations set forth by the college.



David Hamblen  
Director

## TRAINING LEVELS, GOALS, AND CREDIT EVALUATION

### **COSMETOLOGY**

Beginning or freshman level - A minimum of 160 hours is devoted to the basics and fundamentals of cosmetology and hair styling. Classes for theory and application are conducted daily. Students then practice their newly learned skills on mannequins and models. A student must demonstrate a thorough understanding of the subject matter by written test and practical application to progress to the senior level. Students may be required to complete homework assignments that cannot be completed during regular school hours. Students are required to pass with 90% in final practical and written tests in freshman class before progressing to the next level.

Advanced or senior level – Students will continue to attend a minimum of five (5) hours per week of theory classes in addition to special styling classes and demonstrations. Senior students are expected to be able to perform all applications with 90% comprehension and pass all written and practical tests.

### **BARBERING**

Beginning or freshman level - A minimum of 150 hours is devoted to the basics and fundamentals of barbering and hair styling. Classes for theory and application are conducted daily. Students then practice their newly learned skills on mannequins and models. A student must demonstrate a thorough understanding of the subject matter by written test and practical application to progress to the senior level. Students may be required to complete homework assignments that cannot be completed during regular school hours. Students are required to pass with 90% in final practical and written tests in freshman class before progressing to the next level.

Advanced or senior level – Students will continue to attend a minimum of five (5) hours per week of theory classes in addition to special styling classes and demonstrations. Senior students are expected to be able to perform all applications with 90% comprehension and pass all written and practical tests.

### **BARBER CROSSOVER**

Beginning or freshman level - A minimum of 20 hours is devoted to the basics and fundamentals of barbering and hair styling. Classes for theory and application are conducted daily. Students then practice their newly learned skills on mannequins and models. A student must demonstrate a thorough understanding of the subject matter by written test and practical application to progress to the senior level. Students may be required to complete homework assignments that cannot be completed during regular school hours. Students are required to pass with 90% in final practical and written tests in freshman class before progressing to the next level.

Advanced or senior level – Senior students are expected to be able to perform all applications with 90% comprehension and 70% on written and practical tests. Final exams to be completed with 90% comprehension.

### **MANICURING**

Beginning or freshman level – A minimum of 40 hours is devoted to the basics and fundamentals of manicuring. Classes for theory and application are conducted daily. Students then practice their newly learned skills on simulated fingers and models. A student must demonstrate a thorough understanding of the subject matter by written test and practical application with at least 90% comprehension to progress to the senior level.

Advanced or senior level – Students will continue to attend classes in addition to special nail classes and demonstrations. Senior students are expected to be able to perform all applications with 90% comprehension and pass all written and practical tests.

### **ESTHETICIAN**

Beginning or freshman level – A minimum of 60 hours is devoted to the basics and fundamentals of skin care and makeup. Classes for theory and application are conducted daily. Students then practice their newly learned skills on mannequins and models. A student must demonstrate a thorough understanding of the subject matter by written test and practical application with at least 90% comprehension to progress to the senior level.

Advanced or senior level – Students will continue to attend special skincare classes and demonstrations. Senior students are expected to be able to perform all applications with 90% comprehension and pass all written and practical tests.

## CURRICULA

### **COSMETOLOGY - 1600 HOURS**

Graduates of this course will have acquired the knowledge and skills to pass the State Board examination and seek employment in a variety of beauty-oriented businesses as a cosmetologist/hairstylist.

	Minimum Hours of Technical Instruction	Minimum Practical Operation
Cosmetology Act and the Board's Rules and Regulations	20	
Health & Safety Considerations (Includes Cosmetology Chemistry, Electricity, and Bacteriology)	45	
Disinfection & Sanitation	20	
Bacteriology, Anatomy and Physiology	15	
Hair Styling	65	240
Permanent Waving and Chemical Straightening	40	105
Hair Cutting	20	80
Hair Coloring and Bleaching	60	50
Facials: Manual, Electric, Chemical	25	40
Eyebrow Beautification and Makeup	25	30
Manicuring and Pedicuring	10	25
Artificial Nails and Wraps	25	120
Instructor Discretion	1230	

### **BARBERING - 1500 HOURS**

Graduates of this course will have acquired the knowledge and skills to pass the State Board examination and seek employment in a variety of beauty-oriented businesses as a barber.

	Minimum Hours of Technical Instruction	Minimum Practical Operation
Cosmetology Act and the Board's Rules and Regulations	20	
Health & Safety Considerations (Includes Chemistry, Electricity, and Bacteriology)	45	
Disinfection & Sanitation	20	
Anatomy and Physiology	15	
Hair Styling	65	240
Permanent Waving and Chemical Straightening	40	105
Hair Cutting	20	80
Hair Coloring and Bleaching	60	50
Preparation and Performance – Shaving	100	40
Instructor Discretion	1550	

### **BARBER CROSSOVER – 200 HOURS**

Graduates of this course will have acquired the knowledge and skills to pass the State Board examination and seek employment in a variety of beauty-oriented businesses as a Barber.

	Minimum Hours of Technical Instruction	Minimum Practical Operation
Shaving Preparation and Performance	100	40
Instructor Discretion	100	



### MANICURING - 400 HOURS

Graduates of this course will have the required skills and knowledge to pass the State Board examination and seek employment in a beauty salon as a nail technician.

	Minimum Hours of Technical Instruction	Minimum Practical Operation
Cosmetology Act and the Board's Rules and Regulations	10	
Chemistry related to Manicuring	10	
Health and Safety/Hazardous Substances	15	
Disinfection and Sanitation	20	10
Bacteriology, Anatomy and Physiology	10	
Water and Oil Manicures (including hand massage)	15	30
Complete Pedicure (including foot and ankle massage)	10	30
Application of Artificial Nails:		
A. Liquid and Powder brush-ons	15	70 nails
B. Nail Tips	15	50 nails
C. Gels	5	30 nails
C. Nail wraps and repairs		30 nails
Instructor Discretion	275	

### ESTHETICIAN - 600 HOURS

Graduates of this course will have the required skills and knowledge to pass the State Board examination and seek employment in a beauty salon or spa as an esthetician.

	Minimum Hours of Technical Instruction	Minimum Practical Operation
Cosmetology Act and the Board's Rules and Regulations	10	
Health and Safety Considerations: (Includes chemical composition, electricity and infectious diseases)	40	
Disinfection and Sanitation	10	
Bacteriology, Anatomy, Physiology, Skin Analysis Conditions	15	
Facials: A. Manual—includes skin analysis, cleansing, scientific manipulations, packs and masks B. Electrical—includes the use of all electrical modalities and electrical apparatus including dermal lights for facials and skin care purposes C. Chemical—includes chemical skin peels, packs and scrubs	70	140
Eyebrow Beautification: Includes the use of wax, tweezers (manual or electrical), and depilatories for the removal of superfluous hair	25	50
Make-up: Includes skin analysis, complete & corrective make-up, and the application of false eyelashes	20	40
Preparation/Consultation/Record Keeping/CPR	15	
Instructor Discretion	395	

## CLASS TIMES/BREAKS SCHEDULE

This is an outline of the general way the student spends his time in school. This is just an example. Daily schedules are subject to change as needed by the school or instructor.

School days: Tuesday through Saturday

<u>8 Hour Day</u> 8:30 Clock in/Class/Theory 10:30 Break 10:40 Clinic 11:30 Lunch 12:00 Clinic 2:20 Break 2:30 Clinic 4:30 Timecards/Sanitation 5:00 Clock Out	<u>6 Hour Day (Morning)</u> 8:30 Clock in/Class/Theory 10:30 Break 10:40 Clinic 12:00 Break 12:10 Clinic 2:00 Timecards 2:30 Clock Out
<u>Friday &amp; Saturday (8 hr. day)</u> 8:30 Clock in/Clinic 10:30 Break 10:40 Clinic 11:30 Lunch 12:00 Clinic 2:20 Break 2:30 Clinic 4:30 Timecards/Sanitation 5:00 Clock Out	<u>Friday &amp; Saturday (6 hr. day)</u> 8:30 Clock in/Clinic 10:30 Break 10:40 Clinic 12:00 Break 12:10 Clinic 2:00 Timecards 2:30 Clock Out